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COUNTY OF LOS ANGELES
DEPARTMENT OF HEALTH SERVICES
313 N. Figueroa, Los Angeles, CA 90012
(213) 240-8101

July 3, 2003

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

APPROVAL OF REPORT FOR THE MEDICAID DEMONSTRATION PROJECT
(All Districts) (3 Votes)

IT IS RECOMMENDED THAT YOUR BOARD:

Approve the attached Second Quarter Report (“Report”) for Fiscal Year (“FY”) 2002-03 for the Medicaid Demonstration Project, and authorize the Director of Health Services, or his designee, to submit the Report to the State Department of Health Services for transmittal to the Centers for Medicare and Medicaid Services.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION:

The recommended action requests that the Board approve and instruct the Director of Health Services to submit the Second Quarter Report for FY 2002-03 to the State Department of Health Services (“SDHS” or “State”) for transmittal to the Centers for Medicare and Medicaid Services (“CMS”).

The Department of Health Services (“DHS” or “Department”) is required to submit reports on a quarterly and annual basis to the State and CMS describing the progress made by the Department in meeting the goals of the Medicaid Demonstration Project (“1115 Waiver,” “Demonstration Project,” or “Project”).

FISCAL IMPACT/FINANCING:

None of the Report documents have a fiscal or financing impact.

The Honorable Board of Supervisors
July 3, 2003
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FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

The County is required to submit reports to the State and CMS on a quarterly and annual basis on the progress of the Department in meeting the goals and requirements under the Demonstration Project. On December 8, 1998, the Board instructed the Department to submit progress reports to the Board prior to submission to the State and CMS.

The Report covers the period October 1, 2002 through December 31, 2002. The Report focuses on the major highlights in the critical areas of ambulatory care visits, Federally Qualified Health Centers, Outreach and Enrollment, Medi-Cal enrollments, Clinical Resource Management, and the Workforce Development Program, as well as information on referral center workload. Information in the Report has been validated by DHS' Audit and Compliance Division.

CONTRACTING PROCESS:

The contracting process is not applicable to the Report.

IMPACT ON CURRENT SERVICES (OR PROJECTS):

None of the Report documents have an impact on current services or projects.

When approved, this Department requires three signed copies of the Board's action.

Respectfully submitted,



Thomas L. Garthwaite, M.D.
Director and Chief Medical Officer

TLG:lb

Attachment (1)

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors

BLCD2926.LB

Los Angeles County Department of Health Services



SECOND QUARTER REPORT Fiscal Year 2002-03

Medicaid Demonstration Project For Los Angeles County

(Verified by DHS Audit and Compliance Division 05/21/03)

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

Fiscal Year 2002-03 Second Quarter Report

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LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

Progress Status Report Fiscal Year 2002-03 Second Quarter

* * * * *

EXECUTIVE SUMMARY

This report summarizes activities and the program status of required deliverables under the five-year extension of the Medicaid Demonstration Project for Fiscal Year (FY) 2002-03. A Milestones Matrix for the Second Quarter of FY 2002-03 is also included. Information on patient complaint data and referral center workload are included as attachments.

Major highlights for the Second Quarter of FY 2002-03 include:

Ambulatory Care Visits

- The Department of Health Services (DHS) ambulatory care visits for July 2002 through December 2002, as of March 24, 2003, were reported at 1,111,097.
- DHS Public/Private Partnership-General Relief (PPP/GR) ambulatory care visits for July 2002 through December 2002, as of March 18, 2003, were reported at 278,914.
- The Department of Mental Health (DMH) ambulatory care visits for July 2002 through December 2002, as of January 15, 2003, were reported at 326,231 for DMH-operated sites and 628,940 for DMH-contracted sites; for a total of 955,171 visits.

Federally Qualified Health Centers (FQHC)

- The County submitted a letter to the State DHS on November 26, 2002, notifying them of the County's intent to submit a Public Housing Primary Care Grant application by April 30, 2003, which if awarded, will qualify County DHS facilities for FQHC status.
- During the Second Quarter of FY 2002-03, the Office of Ambulatory Care continued assisting Public/Private Partnership (PPP) agencies with preparing and submitting applications for FQHC Look-Alike designation.

Outreach and Enrollment

- During the Second Quarter of FY 2002-03, a total of twelve employees received registration/financial screening training, and an additional twelve employees received Ability-To-Pay (ATP) training.

Medi-Cal Enrollments

- Based on the February 1, 2003 MEDS report for the December 2002 month of eligibility, the County reported 1,426,233 Certified Eligibles, exceeding the FY 2002-03 goal of enrolling 1,047,400 Medi-Cal eligibles by 378,833.
- On December 20, 2002, the County submitted a letter to the State DHS notifying them of the County's intent to submit the results of the independent evaluation and audit of the Redetermination Simplification pilot project by April 30, 2003.

Clinic Resource Management (CRM)

- Training was conducted at Harbor-UCLA Medical Center for implementation of the Congestive Heart Failure and Community Acquired Pneumonia inpatient clinical pathways.

Workforce Development Program (WDP)

- Twelve Registered Nurses (RNs) enrolled in the Critical Care Program at El Camino Community College completed the program on December 20, 2002.
- During the Second Quarter of FY 2002-03, ten RNs completed the Emergency Room Program at El Camino Community College.
- During the Second Quarter of FY 2002-03, sixty-three Patient Financial Services employees participated in a 2-day training on the topic of health coverage programs for uninsured and low-income people.
- During the Second Quarter of FY 2002-03, sixty nurses completed a 2-day program in Preceptorship.
- During the Second Quarter of FY 2002-03, ninety-nine employees attended a 2-day training on Communications.

Included in this report are the following attachments:

Attachment IA reflects the total reported number of ambulatory care visits by month at DHS operated sites.

Attachment IA-2 reflects ambulatory care visits by payor source at each DHS operated site.

Attachment IB reflects the total reported number of ambulatory care visits by month at DHS Public/Private Partnerships-General Relief contracted sites.

Attachment IC reflects the total reported number of ambulatory care visits by quarter at Department of Mental Health sites.

Attachment IC-2 reflects ambulatory care visits per month by payor source at each Department of Mental Health site.

Attachment II is a list of providers for DHS-Operated, DHS PPP/GR, DMH-Operated and DMH-Contracted sites during the Second Quarter of FY 2002-03.

Attachment III is a summary of patient complaints reported at DHS facilities during the First and Second Quarters of FY 2002-03.

Attachment IV is a summary of referrals received by the DHS Referral Centers for the First and Second Quarters of FY 2002-03.

Attachment V provides information on the number of Los Angeles County certified Medi-Cal eligibles and the trends for meeting the 1,047,400 target of Medi-Cal eligibles by June 2003.

Attachment VI reflects the changes in certified Medi-Cal eligibles as reported by the Medi-Cal Eligibility Data System (MEDS) for the period of July 2002 through December 2002.

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits	<p>The County must provide a minimum of 3 million outpatient visits annually during the Waiver Extension, State Fiscal Years (SFY) 2000-01 through 2004-05.</p> <p>Outpatient visits shall be provided through County Comprehensive Health Centers (CHCs), County Department of Health Services (DHS) Health Centers (HCs), public mental health clinics operated by the County Department of Mental Health (DMH), hospital-based clinics operated as outpatient departments of County hospitals, and private clinics that provide health services to the indigent (including General Relief recipients) under Public/Private Partnership (PPP) agreements with County DHS or County DMH.</p>	<p>Maintain a minimum of 2.3 million outpatient visits annually by County clinics throughout each of the years of the Waiver Extension, SFY's 2000-01 through 2004-05.</p> <p>Targeted outpatient visits by County-operated clinics for Fiscal Year (FY) 2000-01: 2.3 million</p>	<p>Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2000-01:</p> <p>DHS-Operated Sites: 2,272,143*</p> <p>DMH-Operated Sites: 662,698*</p> <p>Total Visits Reported: 2,934,841</p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports and DMH, Planning Division Report.</p>	<p>Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2001-02:</p> <p>DHS-Operated Sites: 2,357,193*</p> <p>DMH-Operated Sites: 598,559**</p> <p>Total Visits Reported: 2,955,752</p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of August 23, 2002.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.</p>	✓

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	Targeted outpatient visits by County-operated clinics for FY 2002-03: 2.3 million			Ambulatory Care Visits for FY 2002-03 were reported as follows: <u>County-Operated Sites:</u> First Quarter: DHS-Operated Sites: 590,896* DMH-Operated Sites: 166,114** Second Quarter: DHS-Operated Sites: 520,201* DMH-Operated Sites: 160,117** Y-T-D Total: 1,437,328 * Reported numbers based on County DHS Controller's Division Workload Status Reports through December 2002, as of March 24, 2003. ** Reported numbers based on County DMH, Planning Division Report through December 2002, as of January 15, 2003.	
	Targeted outpatient visits by County-operated clinics for FY 2003-04: 2.3 million				
	Targeted outpatient visits by County-operated clinics for FY 2004-05: 2.3 million				

Shaded Area Reflects Achieved Milestones

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(Verified by DHS Audit and Compliance Division 05/21/03)

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	At least 700,000 of the 3 million outpatient visits provided annually shall be provided through private providers under PPP agreements with County DHS or County DMH.	Targeted outpatient visits by contracted sites for FY 2000-01: 700,000	<p>Ambulatory Care Visit Target achieved for contracted sites for FY 2000-01:</p> <p>DHS-Contracted Sites: 720,894*** DMH-Contracted Sites: 1,407,798*** Total Visits Reported: 2,128,692</p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports and DMH, Planning Division Report.</p>	✓	
		Targeted outpatient visits by contracted sites for FY 2001-02: 700,000	<p>Ambulatory Care Visit Target achieved for contracted sites for FY 2001-02:</p> <p>DHS-Contracted Sites: 713,069*** DMH-Contracted Sites: 1,231,657*** Total Visits Reported: 1,944,726</p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of March 26, 2003.</p> <p>**** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.</p>	✓	

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	Targeted outpatient visits by contracted sites for FY 2002-03: 700,000	The Office of Ambulatory Care (OAC) completed PPP/GR contract negotiations with agencies for contracts resulting from the February 2002 RFP for Primary Care and Dental Services, which were approved by the County Board of Supervisors on September 24, 2002. OAC continued to provide support to PPP/GR providers, answering questions about contract requirements, etc. On October 8, 2002, OAC conducted a mandatory orientation for all PPP/GR Providers. The agenda included the following: <ul style="list-style-type: none">• Update on PPP/GR Program funding and DHS health center closures;• Update on FQHC project;• Contract Overview, including discussions about significant contract provisions, pharmaceutical formulary, OAC website, Provider Information Notices (PINs), contract auditing, All Partners Meeting schedule, and completion of the Partner Enrollment Forms;• Performance Measurement and Tracking; and• Overview of Billing and Payment process.	Ambulatory Care Visits for FY 2002-03 were reported as follows: DHS and DMH-Contracted Sites: First Quarter: DHS-Contracted Sites: 161,379*** DMH-Contracted Sites: 311,639*** Second Quarter: DHS-Contracted Sites: 117,535*** DMH-Contracted Sites: 317,301*** Y-T-D Total: 907,854	*** Reported numbers based on County DHS Controller's Division Workload Status Reports through December 2002, as of March 18, 2003.	

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for FY 2003-04: 700,000	Targeted outpatient visits by contracted sites for FY 2004-05: 700,000		

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Federally Qualified Health Centers (FQHC)	The County must use its best effort to secure FQHC status for each County DHS Health Center, Comprehensive Health Center (CHC), hospital outpatient department, and for each County DHS PPP site contracting with County.	By January 1, 2001, the County must assess the potential eligibility for FQHC status of each County DHS Health Center, CHC, hospital outpatient department, and each County PPP site currently contracting with County, and must submit a work plan on how to proceed with the FQHC application process for those entities that are potentially eligible for FQHC status. The work plan must include specific timelines, milestones, and approaches to addressing major issues that may create a barrier to eligibility for FQHC status.		The FQHC assessment report and work plan were submitted to the State DHS by the January 1, 2001 due date.	✓
			The work plan must provide that the application process be complete no later than December 1, 2002 .	The County submitted a letter to the State DHS on November 26, 2002, notifying them of the County's intent to submit a Public Housing Primary Care Grant application by April 30, 2003, which if awarded, will qualify County DHS facilities for FQHC status.	
				The County must seek a federal decision on all applications for FQHC status by June 30, 2003 .	

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
FQHCs (Continued)	By January 1, 2001, the County must begin preparing and by April 1, 2001, the County must begin submitting applications for FQHC status for those County DHS operated sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.	During the second quarter of FY 2002-03, a workgroup continued to meet to develop a strategy for applying for FQHC designation for County facilities. The group reviewed strategies employed by other public entities in applying for FQHC designation and decided to apply for a Public Housing Primary Care Grant through Section 330(i) of the Public Health Services Act. The guidance for applying for this grant became available in November 2002. The guidance has been reviewed and the various tasks involved in preparing the application have been divided.	During December 2002, the County continued to work on the Public Housing Primary Care grant application. The County is collaborating with the City Housing Authority and the Community Development Commission to design an appropriate service delivery system. The County will conduct resident meetings at the public housing facilities that will be involved in the grant project. The meetings are projected to occur in February 2003. The County plans to submit the application by the April 30, 2003 deadline.		✓
	The County must direct its PPP contractors to begin submitting applications for FQHC status by April 1, 2001, for those County DHS PPP sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.	The Office of Ambulatory Care (OAC) continued assisting seven PPP agencies with preparing and submitting applications for FQHC Look-Alike designation. Based on assessments completed in July and August 2002, the following agencies will be preparing applications: 1) Little Company of Mary; 2) Chinatown Service Center; 3) Westside Family Health Clinic; 4) Family Health Care Centers of Greater L.A.; 5) Valley Community Clinic; 6) Wilmington Community Clinic; and 7) Central City Community Health Center.	During the first quarter of FY 2001-02, the Centers for Medicare and Medicaid Services (CMS) granted FQHC Look-Alike status to Queens Care/Franciscan Clinics.		✓
			On March 1, 2002, an FQHC Look-Alike application was completed and submitted for South Bay Family Healthcare Center.		

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Cost-Based Reimbursement Clinics (CBRC)	Secure a State Plan Amendment to obtain cost-based reimbursement for County DHS and PPP ambulatory care sites.	By September 30, 2000, submit to the Centers for Medicare and Medicaid Services (CMS) a State Plan Amendment.		The State DHS finalized the State Plan Amendment and forwarded it to CMS by the September 30, 2000 due date.	✓

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Simplified Reduced-Cost Programs	Simplify the financial screening program for determining whether individuals are eligible to receive services available at County DHS operated outpatient facilities at reduced or no charge (Outpatient Reduced-Cost Simplified Application [ORSA] Plan).	By December 1, 2000, the County will have finalized plans for a Simplified Financial Screening Program.	The Simplified Financial Screening Program Plan was approved by the Los Angeles County Board of Supervisors and submitted to the State DHS by the December 1, 2000 implementation target date. The State DHS forwarded the completed plan to CMS.		✓
		The County must commence the hiring of twenty-two (22) new staff and conduct training to implement the ORSA Plan no later than 90 days after CMS' approval of the ORSA Plan.	Training needs are regularly assessed and ORSA training continues to be offered on an as needed basis. During the months of October, November and December 2002, no employees received ORSA training.	The County met and exceeded this goal. By March 2001, DHS Revenue Management and the facilities hired forty-five (45) new staff and conducted training to implement the ORSA Plan.	✓
		The County must implement the ORSA Plan at County DHS Health Centers, CHCs, and hospital outpatient departments 120 days after CMS' approval of the ORSA Plan.		The County met this goal. By March 1, 2001, the ORSA Plan was implemented.	✓

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment	Implement a comprehensive process to offer every child and adult who receives services through the Project Delivery System the opportunity to apply for Medi-Cal, Healthy Families, Kaiser Kids, or other health coverage for which they may be eligible.	By January 1, 2001, the County will have assessed potential workload for eligibility screening workers at each County DHS service site and each County PPP site.	Training needs are regularly assessed and training continues to be offered on an as needed basis. During the month of October 2002, no registration/financial screening or Medi-Cal training was provided.	The workload assessment was completed by the January 1, 2001 due date.	✓
		By July 1, 2001, station eligibility or other financial screening workers at those County DHS service sites and County PPP sites that meet the threshold of minimum workload for such workers.	During November 2002, twelve employees received registration/financial screening training, but no Medi-Cal training was provided.	Los Angeles County Department of Public Social Services completed the workload assessment at all PPP sites and placed staff accordingly by the July 1, 2001 due date.	✓
			During December 2002, twelve employees received Ability-To-Pay (ATP) training, but neither registration/financial screening nor Medi-Cal training was provided.		
			Total Certified Eligible Target for FY 2000-01 is 930,000. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 950,000 for FY 2000-01. Based on the December 2001 MEDS report, the number of Certified Eligibles reported for the June 2001 month of eligibility was 1,108,367, exceeding the target by 158,367.	✓
			Total Certified Eligible Target for FY 2001-02 is 997,500. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 997,500 for FY 2001-02. Based on the December 1, 2002 MEDS report, the number of Certified Eligibles reported for the June 2002 month of eligibility was 1,388,558, exceeding the target for FY 2001-02 by 391,058.	✓

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)	Total Certified Eligible Target for FY 2002-03 is 1,047,400. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	The network of community-based contractors are in year two of their contracts providing health coverage outreach and education; enrollment assistance for Medi-Cal, Healthy Families, and other free or affordable health programs; safety net referral services; and eligibility retention assistance for the purpose of increasing access to health care for uninsured children and their families.	With assistance from DHS contractors, this project has resulted in 11,117 applications submitted for Medi-Cal, Healthy Families, CaliforniaKids, Access for Infants and Mothers, and Kaiser Cares for Kids Programs; and 13,541 referrals to other health programs for services, (e.g., CHPD, PPP/ATP, and CCS), since July 1, 2002.	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,047,400 for FY 2002-03. Based on the February 1, 2003 MEDS report, the number of Certified Eligibles reported for the December 2002 month of eligibility was 1,426,233, exceeding the target for FY 2002-03 by 378,833.	✓

During October and November 2002, County DHS continued to work on the development of a tracking and reporting system, to enable DHS to analyze project-wide performance, expand data collection capabilities for contractors and DHS, and provide contractors a more reliable method of follow-up with clients. In the interim, modifications to the contractor monthly progress report are in place to expand data collection capabilities for project evaluation purposes.

During December 2002, County DHS conducted a pre-pilot of the client tracking and reporting system.

The contract monitoring schedule for FY 2002-03, was modified; site visits will commence in the third quarter.

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project

Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)		Total Certified Eligible Target for FY 2003-04 is 1,099,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).			
		Total Certified Eligible Target for FY 2004-05 is 1,154,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).			

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)	Implement through a pilot project a simplified process to redetermine eligibility to ongoing Medi-Cal benefits in an effort to encourage increased retention.	Through a pilot project to commence on July 1, 2001, the Los Angeles County Department of Public Social Services (DPSS) must implement a redesigned Medi-Cal Redetermination form (MC-210) designed to simplify the reapplication process.	County DPSS met the July 1, 2001 target date to implement a pilot project for the new Redetermination Simplification Process for all applicable Medi-Cal approved participants.	✓	
		The County will contract for an independent evaluation and audit of this pilot project. The results of the evaluation and audit shall be available to CMS within six months after completion of the first twelve months of the pilot project. The redetermination simplification pilot project will continue during the independent evaluation and audit until it is jointly determined by the State and CMS to discontinue this pilot project.	County DPSS developed a "Scope of Work" that will be used in contracting for the independent evaluation and audit. The County submitted a letter to the State DHS on December 20, 2002, notifying them of the County's intent to submit the results of the independent evaluation and audit of the pilot project by April 30, 2003.		

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Clinical Resource Management (CRM)	During the Waiver Extension, the County must implement CRM practices, which will consist of inpatient clinical pathways and disease management programs.	By July 1, 2001, the County must develop and submit to the State DHS for approval the methodology for determining baseline inpatient hospital services data for the inpatient clinical pathways component of the CRM initiative.		On June 18, 2001, the methodology was submitted to the State DHS. The State approved the methodology on December 13, 2001.	✓
		By July 1, 2001, the County must begin implementation of inpatient clinical pathways.		Implementation of the inpatient clinical pathways began by the July 1, 2001 due date.	✓
		By July 1, 2002, the County must begin implementation of disease management programs.		Implementation of the disease management programs was met by the July 1, 2002 due date.	✓
				The Clinical Disease Management Pediatric Asthma Program is functioning at the LAC+USC Healthcare Network facility including over sixty (60) sites in all DHS clusters. This program was the first Disease Management program in the nation to be accredited by the Joint Commission on Accreditation of Healthcare Organizations.	

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)	By June 30, 2003, the County must have completed implementation of at least six (6) inpatient clinical pathways.	In October 2002, members for an Orthopedic Content Team and a Pediatric Appendectomy Content Team were identified. In December 2002, the draft for the Pediatric Appendectomy Pathway was being reviewed. Training was conducted at Harbor-UCLA Medical Center for implementation of the Congestive Heart Failure and Community Acquired Pneumonia inpatient clinical pathways. CRM is working with the Workforce Development Program on reinforced training on Inpatient Clinical Pathways. An Ankle Fracture Pathway and a Laparoscopic Cholecystectomy Pathway are being developed.	The following inpatient clinical pathways have been implemented: Harbor-UCLA Medical Center implemented the Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. High Desert Hospital implemented the Appendectomy with and without Rupture, Congestive Heart Failure, and Community Acquired Pneumonia inpatient clinical pathways. LAC+USC Healthcare Network implemented the Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. Martin Luther King/Drew Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. Olive View-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways. Rancho Los Amigos National Rehabilitation Center implemented the Congestive Heart Failure and Community Acquired Pneumonia inpatient clinical pathways.		

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)	During FY 2003-04 , it is intended that the County will achieve inpatient savings of \$3 million resulting from the implementation of CRM practices.		During FY 2004-05 , it is intended that the County will achieve inpatient savings of \$6 million resulting from the implementation of CRM practices.		

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Itemized Data Collection/ Health Insurance Portability and Accountability Act of 1996 (IDC/HIPAA)	The County will implement a standardized County DHS, Department-Wide Charge Description Master (DWCDM), except with respect to pharmacy and central services and supplies provided on an inpatient basis.	By July 1, 2001, the County will have implemented a standardized DWCDM, excluding pharmacy and central services and supplies.	County DHS met its obligation to implement a standardized DWCDM, excluding pharmacy and central services and supplies. Effective July 1, 2001, all clusters began using standardized charge codes.	✓	
			By December 31, 2001, the County will implement the facility-based Outpatient IDC at County DHS facilities, including collection of International Classification of Diseases and HCPCS/CPT coding, by the December 31, 2001 target implementation date.	County DHS met its obligation to implement the facility-based Outpatient IDC at County DHS hospitals, CHCs, and HCs, including the collection of International Classification of Diseases and HCPCS/CPT coding, by the December 31, 2001 target implementation date.	✓

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
IDC/HIPAA (Continued)	The County must update and convert its coding systems for claiming for Medi-Cal services to conform with all HIPAA requirements, concurrent with the State's compliance with HIPAA and consistent with the standards required of all other Medi-Cal providers.	The HIPAA Compliance Project was reorganized under the Chief Operating Officer of the Department. The formal presentation of the final HIPAA Compliance Remediation Plan report occurred on December 12, 2002. A comprehensive plan for achieving HIPAA Privacy has been developed and is being executed, with a focus on policies and procedures and training. Transactions and Code Sets compliance is simplified for DHS because the majority of DHS healthcare claims are executed via a clearinghouse. The clearinghouse bears the burden of making the transactions compliant. Major activities during this quarter involved validating data extracts with the clearinghouse vendor and preparing for testing transactions.			

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Austerity Program	The County must institute an Austerity Program that will result in a total of \$91 million in savings, which is not based on service reductions.	Such savings must be attributed to this Project as follows: SFY 2000-01, \$21.2 million; SFY 2001-02, \$11.7 million; SFY 2002-03, \$15.4 million; SFY 2003-04, \$19.3 million; and SFY 2004-05, \$23.4 million.	The County DHS implemented an Austerity Program to reduce the costs of consultant fees, outside legal fees, memberships, information systems, and other supplies and purchased services for Fiscal Years 2000-01 through 2004-05.		
		The targeted savings for the Austerity Program for State Fiscal Year 2000-01: \$21.2 million.		Austerity Program savings exceeded the target for FY 2000-01. Total savings were \$47.7 million, exceeding the target of \$21.2 million by \$26.5 million.	✓
		The targeted savings for the Austerity Program for State Fiscal Year 2001-02: \$11.7 million.		Austerity Program savings exceeded the target for FY 2001-02. Total savings were \$48.2 million, exceeding the target of \$11.7 million by \$36.5 million.	✓
		The targeted savings for the Austerity Program for State Fiscal Year 2002-03: \$15.4 million.		Based on a draft report through December 2002, County DHS projects a cumulative savings of \$62.0 million from FY 2000-01 through FY 2002-03, exceeding the target of \$15.4 million by \$46.6 million.	
		The targeted savings for the Austerity Program for State Fiscal Year 2003-04: \$19.3 million.			
		The targeted savings for the Austerity Program for State Fiscal Year 2004-05: \$23.4 million.			

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Workforce Development Program (WDP)	The County must develop and implement a plan for worker retraining.	By December 31, 2000, the County will submit to State DHS a work plan to address worker training and restructuring activities in the County's health care system.	<p>Twelve Registered Nurses enrolled in the Critical Care Program at El Camino Community College completed the program on December 20, 2002. The program began in September 2002.</p> <p>The two 18-month Medical Records coding classes that began in September 2001 continued.</p> <p>Ten Registered Nurses completed the Emergency Room Program that began in July 2002 at El Camino Community College.</p> <p>During the second quarter of FY 2002-03, sixty-three Patient Financial Services employees participated in a 2-day training on the topic of health coverage programs for uninsured and low-income people.</p> <p>During the second quarter of FY 2002-03, sixty nurses completed a 2-day program in Preceptorship.</p> <p>During the second quarter of FY 2002-03, ninety-nine employees attended the 2-day training on Communications.</p>		✓

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)		Commencing December 1, 2001, the County must provide State DHS with annual reports concerning the Workforce Development Program, which include timetables, benchmarks goals, and planned activities based on updated information from its labor market analysis (as updated) regarding the training needs within the County DHS, as well as how the program may be adjusted to meet the changing needs.		The County met its obligation to submit an annual report concerning the WDP for the period of July 1, 2000 through June 30, 2001 to the State DHS by the December 1, 2001 due date.	✓
		The County will provide the State DHS with an Annual Report for FY 2000-01.		On December 18, 2002, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2001 through June 30, 2002.	✓
		The County will provide the State DHS with an Annual Report for FY 2001-02.			
		The County will provide the State DHS with an Annual Report for FY 2002-03.			
		The County will provide the State DHS with an Annual Report for FY 2003-04.			
		The County will provide the State DHS with an Annual Report for FY 2004-05.			

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)	During the Waiver Extension, the County must make at least \$13.3 million available to fund workforce training needs as identified in the final work plan.			As of June 2002, the County's Board of Supervisors (Board) approved the County's Budget for FY 2001-02 which included an allocation of \$2,529,000 in Workforce Investment Act (WIA) Dislocated Worker funds from the County's Department of Community and Senior Services FY 2001-02 budget to implement the First Year Workplan of the WDP.	

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Enhanced Evaluation - Patient Assessment Survey (PAS)	County must conduct two statistically valid sample surveys of all individuals receiving care under the provisions of the project.	Results of the first survey must be provided to CMS within one quarter after all elements of the survey are completed, but not later than June 30, 2002. On December 4, 2001, County DHS submitted a revised timeline to the State DHS reflecting projected delays in submission of progress reports. State DHS forwarded the revised timeline to CMS for review and approval on February 27, 2002. CMS acknowledged the revised timeline for submission of the PAS Initial Progress Report by August 30, 2002 and the PAS Final Report by March 30, 2003.			
		The County DHS must submit the Patient Assessment Survey Initial Progress Report to the State DHS by August 30, 2002.	As of July 26, 2002, on-site data collection was completed. A total of 2,336 full interviews (both pre-visit and post-visit surveys) were conducted, and 177 pre-visit (without post-visit) surveys. An additional 359 people refused to participate and 166 spoke a language other than English or Spanish. After adding post-visit surveys completed by patients via telephone, the final number is 2,350 full interviews and 171 pre-visit (without post-visit) surveys.	✓ The Patient Assessment Survey Initial Progress Report was submitted to the State DHS on August 21, 2002. The report summarized survey progress to date and included detailed information on the survey methodology, number of participating sites, number of patients surveyed, and response rates.	

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
PAS (Continued)	The County DHS must submit the Final Patient Assessment Survey Report to the State DHS by March 30, 2003.	<p>Data editing, cleaning and entry have been completed. Unweighted and weighted analyses have been performed on both adult and pediatric survey data, and preliminary bivariate analyses have been generated.</p> <p>Topics for five fact sheets have been agreed upon:</p> <ul style="list-style-type: none"> 1) Description of DHS patients 2) Access to care 3) Patient satisfaction 4) Quality of care – chronic conditions 5) Quality of care – acute conditions <p>Drafts of two of the fact sheets (1 and 2) have been completed.</p>	The results of the second survey must be provided to CMS by June 30, 2004.		

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments	The County must appropriate and retain for use by County DHS for the demonstration related services a total of \$300 million (\$60 million allocated and retained for each State Fiscal Year [SFY]) of amounts received from the County's share of the November 1998 Master Settlement Agreement between California and the tobacco industry ("Tobacco Settlement Funds").	SFY 2000-01: SFY 2001-02: SFY 2002-03: SFY 2003-04: SFY 2004-05: \$60 million \$60 million \$60 million \$60 million \$60 million	During SFY 2000-01, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.	At its September 12, 2000 meeting, the Board of Supervisors (BOS) approved an appropriation adjustment transferring \$60 million in Tobacco Settlement funds to DHS for Fiscal Year (FY) 2000-01.	✓
			During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.	On October 23, 2001, the BOS approved the year-end FY 2000-01 Budget Adjustment (BA) transferring surplus funds to the Hospital Enterprise Fund designation for DHS' use.	✓
			During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.	At its June 25, 2001 meeting, the BOS adopted the 2001-02 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2001-02.	✓
			During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.	At its September 19, 2002 meeting, the BOS approved the FY 2001-02 year-end BA transferring surplus funds to the Hospital Enterprise Fund designation for DHS' use.	
				At its April 16, 2002 meeting, the BOS approved the FY 2002-03 Proposed County Budget. The Proposed Budget appropriates \$60 million in Tobacco Settlement funds for DHS during FY 2002-03.	

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments (Continued)		During SFY 2003-04 , the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.			
		During SFY 2004-05 , the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.			
		The County must appropriate and retain for use by County DHS for the demonstration related services a total of \$100 million of General Fund contributions as follows:			
		SFY 2001-02: \$10 million SFY 2002-03: \$20 million SFY 2003-04: \$30 million SFY 2004-05: \$40 million			
		During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services \$10 million in General Fund contributions.			

■ Shaded Area Reflects Achieved Milestones

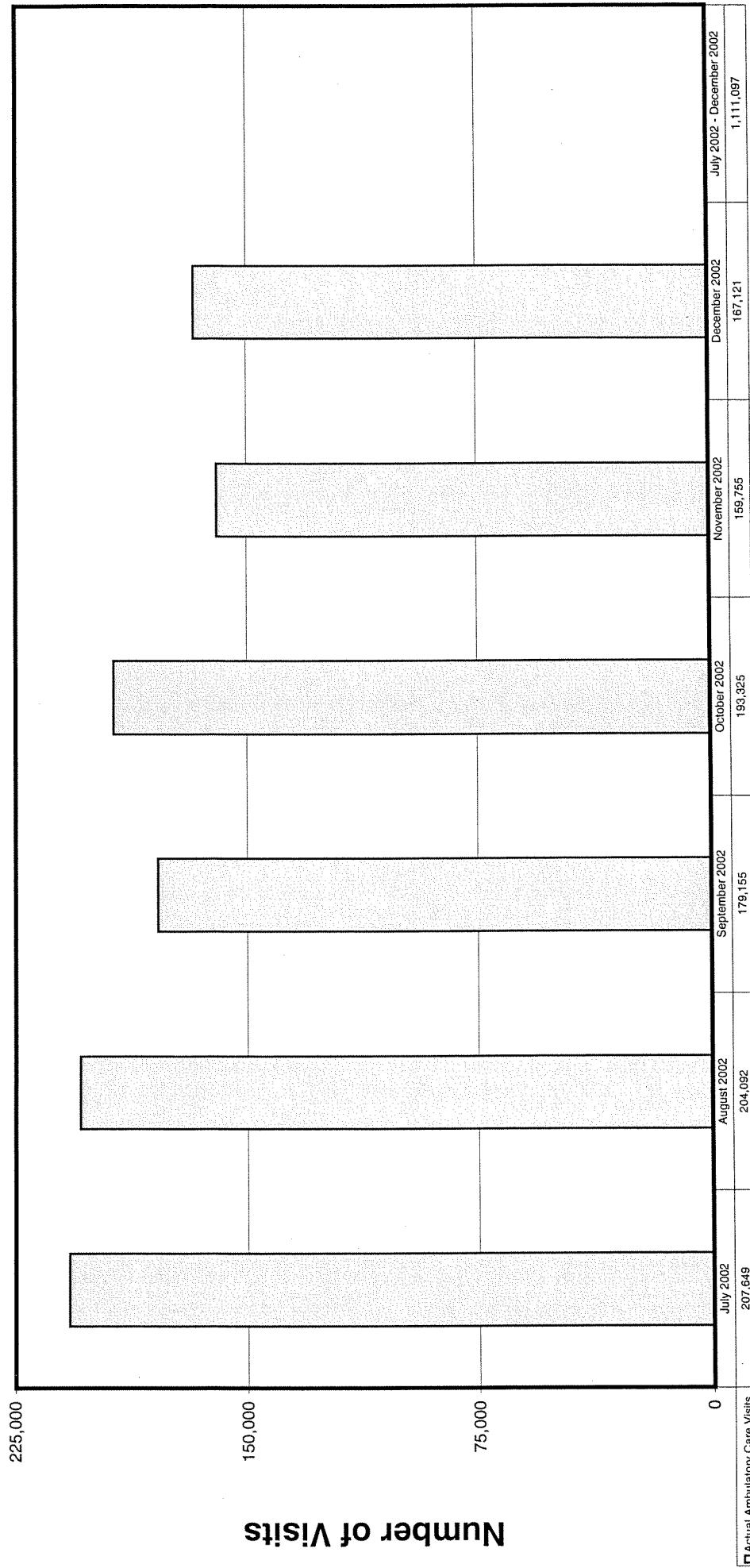
LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2002-03 Second Quarter Progress Report
(October 1, 2002 through December 31, 2002)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments (Continued)		During SFY 2002-03 , the County must appropriate and retain for use by County DHS for the demonstration related services \$20 million in General Fund contributions.		At its April 16, 2002, the BOS adopted the FY 2002-03 Proposed County Budget. The Proposed Budget appropriates \$20 million in General Fund contributions for DHS' use during FY 2002-03.	
		During SFY 2003-04 , the County must appropriate and retain for use by County DHS for the demonstration related services \$30 million in General Fund contributions.			
		During SFY 2004-05 , the County must appropriate and retain for use by County DHS for the demonstration related services \$40 million in General Fund contributions.			

S.FY 2002-2003 FY 2002-03 Reports Quarterly Reports & Other Validated 05-21-03 2nd Qtr FY 2002-03 & Supporting Docs 05-21-03 Final Report 2nd Qtr FY 2002-03.doc

 Shaded Area Reflects Achieved Milestones

County of Los Angeles ♦ Department of Health Services
DHS-Operated Sites Ambulatory Care Visits by Month
Fiscal Year 2002-03 First and Second Quarters



Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through December 2002, as of March 24, 2003.

COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
FISCAL YEAR 2002-03 SECOND QUARTER

<u>AREA</u>	<u>MONTH</u>				<u>OTHER</u>	<u>TOTAL</u>
		<u>MEDI-CAL</u>	<u>MEDICARE</u>	<u>INDIGENT</u>		
<u>HOSPITAL OUTPATIENT **</u>						
LAC+USC Medical Center	10	15,775	1,805	24,147	4,086	45,813
	11	12,209	1,529	19,748	3,210	36,696
	12	11,267	1,523	20,468	3,085	36,343
Harbor-UCLA Medical Center	10	8,408	2,184	13,443	720	24,755
	11	6,740	1,860	10,841	683	20,124
	12	6,828	1,849	11,316	680	20,673
MLK Jr./Drew Medical Center	10	7,028	713	9,653	986	18,380
	11	6,650	670	8,572	907	16,799
	12	6,071	557	8,489	805	15,922
Rancho Los Amigos NRC	10	3,214	1,158	794	255	5,421
	11	2,595	954	504	237	4,290
	12	2,507	959	542	205	4,213
Olive View Medical Center	10	5,607	787	8,745	639	15,778
	11	4,784	688	7,134	536	13,142
	12	5,318	663	8,302	498	14,781
High Desert Hospital	10	2,163	215	2,094	896	5,368
	11	1,731	253	1,734	722	4,440
	12	1,950	204	1,920	896	4,970

ATTACHMENT IA-2

**COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES ***
FISCAL YEAR 2002-03 SECOND QUARTER

<u>CHC & HC AREA</u>	<u>MONTH</u>	<u>MEDI-CAL</u>	<u>MEDICARE</u>	<u>INDIGENT</u>	<u>OTHER</u>	<u>TOTAL</u>
NORTHEAST HEALTHCARE NETWORK						
Royal CHC	10	1,671	557	8,356	557	11,141
	11	1,261	420	6,392	336	8,409
	12	1,340	447	6,698	447	8,932
Hudson CHC	10	2,618	291	11,054	582	14,545
	11	2,164	255	9,804	509	12,732
	12	2,227	247	9,402	495	12,371
EI Monte CHC	10	1,317	304	7,596	912	10,129
	11	1,190	275	6,862	824	9,151
	12	1,266	271	6,870	633	9,040
Pico Rivera HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-
Alhambra HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-
La Puente HC	10	88	10	764	117	979
	11	72	8	642	80	802
	12	100	10	779	110	999
Azusa HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-
Hollywood/Wilshire HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-
Bell Gardens HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-
Northeast HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-

ATTACHMENT IA-2

COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
FISCAL YEAR 2002-03 SECOND QUARTER

<u>CHC & HC AREA</u>	<u>MONTH</u>	<u>MEDI-CAL</u>	<u>MEDICARE</u>	<u>INDIGENT</u>	<u>OTHER</u>	<u>TOTAL</u>
COASTAL AREA						
Long Beach CHC	10	751	309	4,954	294	6,308
	11	579	260	4,061	231	5,131
	12	593	290	4,425	258	5,566
Bellflower HC	10	192	24	1,119	256	1,591
	11	164	19	829	214	1,226
	12	160	20	884	240	1,304
Norwalk HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-
Wilmington HC	10	445	79	1,291	100	1,915
	11	373	55	1,019	80	1,527
	12	418	78	1,222	87	1,805
SOUTHWEST						
Humphrey CHC	10	1,855	554	8,053	4,276	14,738
	11	1,569	453	7,017	3,311	12,350
	12	1,698	518	8,023	3,642	13,881
Compton HC	10	109	20	707	377	1,213
	11	126	16	606	361	1,109
	12	86	9	567	347	1,009
Florence/Firestone HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-
Imperial Heights HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-
Lawndale HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-
San Antonio HC	10	-	-	-	-	-
	11	-	-	-	-	-
	12	-	-	-	-	-

ATTACHMENT IA-2

COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
 FISCAL YEAR 2002-03 SECOND QUARTER

<u>CHC & HC AREA</u>		<u>MONTH</u>	<u>MEDI-CAL</u>	<u>MEDICARE</u>	<u>INDIGENT</u>	<u>OTHER</u>	<u>TOTAL</u>
SAN FERNANDO VALLEY AREA							
Mid Valley CHC		10	1,486	205	3,344	1,208	6,243
		11	1,264	159	2,571	893	4,887
		12	1,238	166	2,741	1,014	5,159
Burbank HC		10	-	-	-	-	-
		11	-	-	-	-	-
		12	-	-	-	-	-
Glendale HC		10	89	34	611	170	904
		11	77	43	549	132	801
		12	100	54	604	141	899
Kennedy School Based		10	-	-	-	-	-
		11	-	-	-	-	-
		12	-	-	-	-	-
No. Hollywood HC		10	-	-	-	-	-
		11	-	-	-	-	-
		12	-	-	-	-	-
Pacoima HC		10	-	-	-	-	-
		11	-	-	-	-	-
		12	-	-	-	-	-
San Fernando HC		10	749	89	1,198	473	2,509
		11	588	99	959	382	2,028
		12	698	100	1,056	395	2,249
Sepulveda HC		10	-	-	-	-	-
		11	-	-	-	-	-
		12	-	-	-	-	-
Tujunga HC		10	-	-	-	-	-
		11	-	-	-	-	-
		12	-	-	-	-	-
Vaughn Street School Based		10	-	-	-	-	-
		11	-	-	-	-	-
		12	-	-	-	-	-

ATTACHMENT IA-2

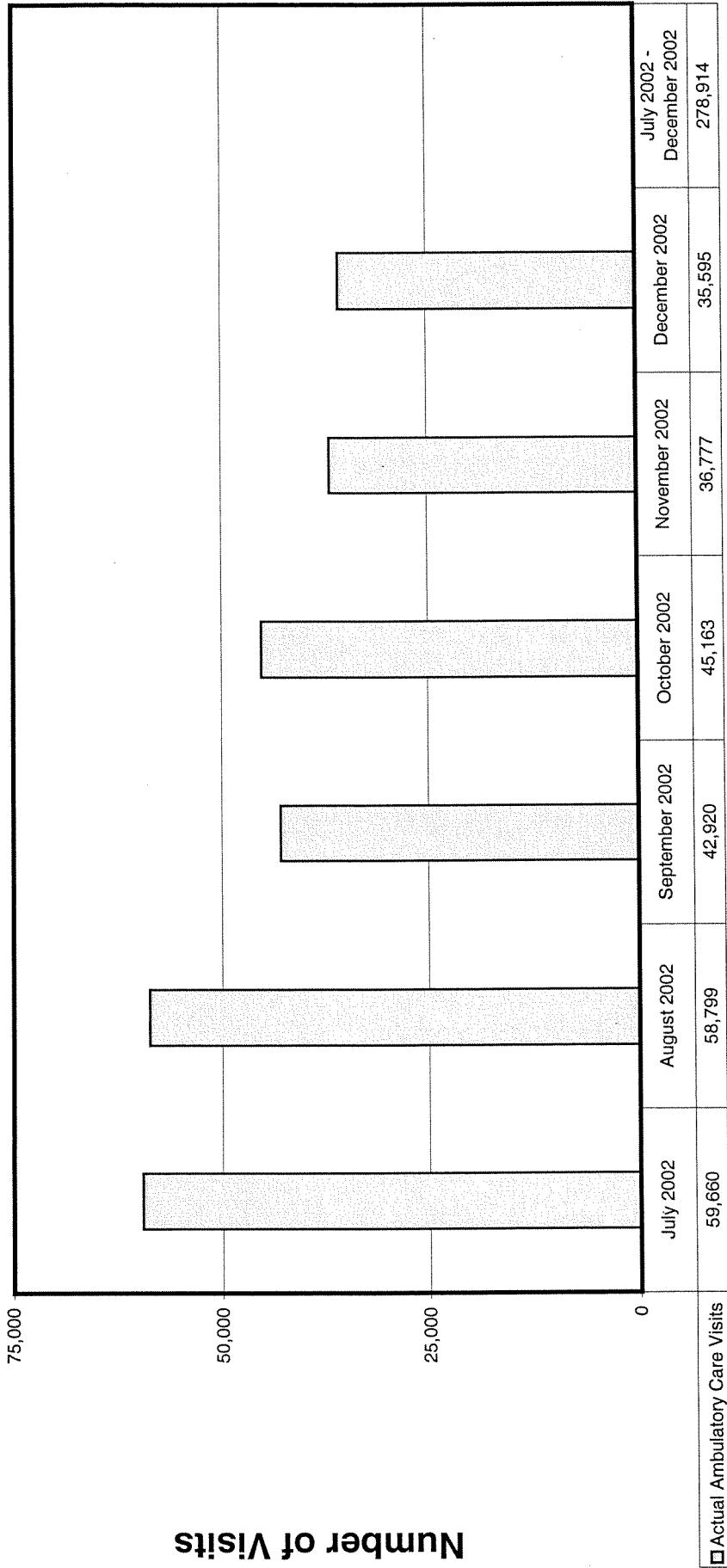
**COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES ***
FISCAL YEAR 2002-03 SECOND QUARTER

CHC & HC AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
ANTELOPE VALLEY AREA						
Antelope Valley HC	10	1,073	3	47	501	1,624
	11	1,222	-	58	-	1,280
	12	907	2	35	383	1,327
Lake Los Angeles	10	56	1	13	133	203
	11	147	4	28	-	179
	12	56	1	13	96	166
Littlerock	10	66	-	16	103	185
	11	134	-	10	7	151
	12	75	-	11	65	151
South Antelope Valley HC -Primary Care	10	1,174	3	53	548	1,778
	11	1,335	-	63	-	1,398
	12	1,059	2	41	448	1,550
South Antelope Valley HC -Urgent Care	10	370	8	88	883	1,349
	11	972	27	187	-	1,186
	12	479	11	109	819	1,418

* Visits by payor categories are estimates.

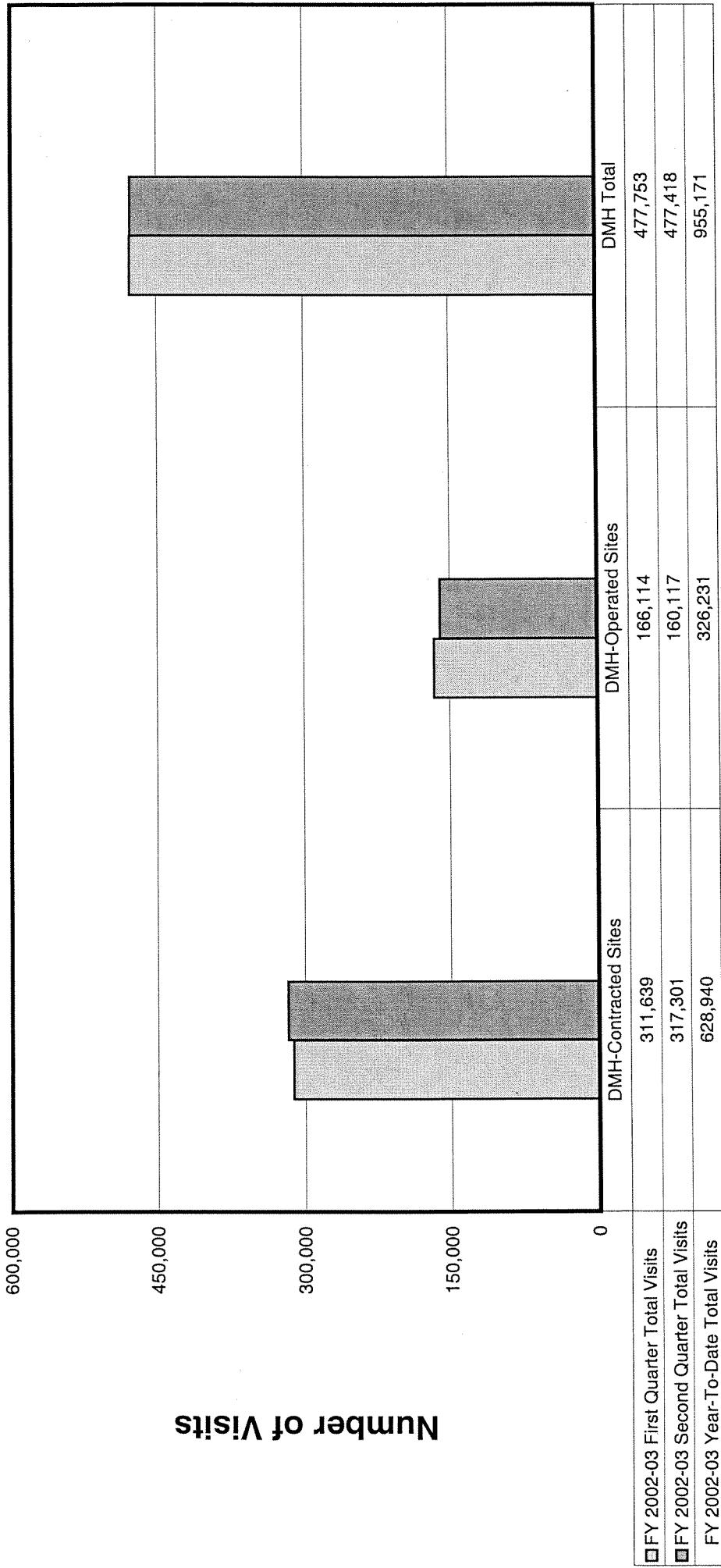
** Excludes ER and Psychiatric ER.

County of Los Angeles ♦ Department of Health Services
DHS PPP/GR Sites Ambulatory Care Visits by Month
Fiscal Year 2002- 03 First and Second Quarters



Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through December 2002, as of March 18, 2003.

Los Angeles County ♦ Department of Mental Health (DMH)
Ambulatory Care Visits by Quarter
Fiscal Year 2002-03 First and Second Quarters



Data Source: LAC-DMH Planning Division, as of January 15, 2003.
 Description: This chart reflects the number of DMH ambulatory care visits reported during Fiscal Year 2002-03 First and Second Quarters (July 2002 through December 2002).

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2002-03 FIRST QUARTER (JULY 2002 THROUGH SEPTEMBER 2002) - [REVISED 01/15/03]

Operations Legal Entity	Provider No.	July 2002						August 2002						September 2002						FY 2002-03								
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Sub-Totals	First Quarter
DMH	ANTELOPE VALLEY MHS	1904	315	953	9	208	1,485	353	901	13	209	1,476	312	750	14	160	1,236	980	2,604	36	577	4,197						
DMH	SANTA CLARITA VALLEY MH CENTER	1905	351	877	4	480	1,712	317	915	4	494	1,730	289	822	5	481	1,597	957	2,614	13	1,455	5,039						
DMH	EDMUND D. EDELMAN WESTSIDE MHC	1906	1,504	1,736	99	378	3,717	1,382	1,590	92	396	3,460	1,320	1,492	85	392	3,289	4,206	4,818	276	1,166	10,466						
DMH	WEST CENTRAL FAMILY MHS	1908	939	1,701	70	407	3,117	968	1,823	62	379	3,232	829	1,464	64	226	2,363	2,736	4,988	196	1,012	8,932						
DMH	HOLLYWOOD MENTAL HEALTH CENTER	1909	1,131	1,906	180	437	3,654	1,302	2,127	206	554	4,189	1,092	1,758	162	426	3,438	3,325	5,791	548	1,417	11,281						
DMH	NORTHEAST MENTAL HEALTH CENTER	1914	346	682	49	395	1,472	309	714	66	484	1,573	310	709	65	503	1,587	965	2,105	180	1,382	4,632						
DMH	ARCADIA MHS	1917	1,073	905	89	295	2,362	1,073	922	79	328	2,402	1,029	934	84	299	2,346	3,175	2,761	252	922	7,110						
DMH	LONG BEACH CHILD & ADOL CLINIC	1926	249	760	0	137	1,146	207	820	0	143	1,170	141	631	0	72	844	597	2,211	0	352	3,160						
DMH	LONG BEACH MHS ADULT CLINIC	1927	882	1,839	122	877	3,720	923	2,012	110	800	3,845	768	1,713	93	653	3,227	2,573	5,564	325	2,330	10,792						
DMH	SAN PEDRO MENTAL HEALTH SRVCS	1928	330	1,414	149	443	2,336	305	1,158	125	407	1,995	287	1,003	129	397	1,816	922	3,575	403	1,247	6,147						
DMH	RIO HONDO COMMUNITY MHC	1930	991	1,406	119	298	2,814	1,075	1,407	113	344	2,939	839	1,321	100	330	2,590	2,905	4,134	332	972	8,343						
DMH	SOUTH BAY MHS	1935	461	802	76	512	1,851	425	715	61	513	1,714	395	637	74	388	1,494	1,281	2,154	211	1,413	5,059						
DMH	COMPTON MENTAL HEALTH CENTER	1938	676	809	49	320	1,854	620	788	54	286	1,748	681	863	42	316	1,902	1,977	2,460	145	922	5,504						
DMH	SECTOR II AB3632 PROGRAM	1939	63	130	0	9	202	79	114	0	0	193	140	237	0	6	383	282	481	0	15	778						
DMH	SAN FERNANDO MHS	6840	589	1,371	42	473	3,475	576	1,296	52	503	2,427	307	688	23	273	1,291	1,472	3,355	117	1,249	6,193						
DMH	WEST VALLEY MENTAL HEALTH CTR	6841	742	1,519	93	559	2,913	816	1,511	110	594	3,031	721	1,468	106	535	2,830	2,279	4,498	309	1,688	8,774						
DMH	LA CENTRAL CONTINUING CARE SRV	6849	42	87	1	1	131	69	65	0	0	134	64	118	0	0	182	175	270	1	1	447						
DMH	ROYBAL FAMILY MHS	6857	250	1,042	0	408	1,700	265	930	2	402	1,599	278	1,033	0	444	1,755	793	3,005	2	1,254	5,054						
DMH	DMH AT HARBOR-UCLA MEDICAL CTR	6859	1,251	2,524	190	509	4,474	1,263	2,489	186	466	4,404	1,121	2,224	147	407	3,899	3,635	7,237	523	1,382	12,777						
DMH	AUGUSTUS F. HAWKINS COMP MHC	6864	918	607	36	219	1,780	792	403	14	205	1,414	880	483	6	193	1,493	2,590	1,493	56	617	4,756						
DMH	DOWNTOWN MENTAL HEALTH CENTER	7057	851	613	56	106	1,626	918	712	45	134	1,809	1,008	581	30	137	1,756	2,777	5,191	131	377	5,913						
DMH	COASTAL ASIAN PACIFIC MHS	7064	180	860	31	228	1,299	199	25	213	1,412	1,191	810	15	186	1,202	570	2,645	71	627								
DMH	MACLAREN CHILDRENS CTR MH UNIT	7094	78	1,736	0	0	1,814	111	1,317	0	0	1,428	92	1,228	0	0	1,320	281	4,281	0	0	4,562						
DMH	COUNTYWIDE CHILDRENS CASE MNGM	7171	591	942	0	98	1,631	569	929	0	102	1,600	458	713	0	96	1,267	1,618	2,584	0	296	4,498						
DMH	CONTINUING CARE - METRO UNIT	7175	23	20	0	0	43	34	30	0	3	67	29	42	0	6	77	86	92	0	9	403						
DMH	EDMUND D. EDELMAN W MHC CH & FM	7191	218	649	0	128	995	248	705	0	102	1,055	280	673	0	95	1,048	746	2,027	0	325	3,098						
DMH	LONG BEACH ASIAN PAC MH PROG	7207	214	1,779	15	671	2,679	217	1,681	13	750	2,661	227	1,782	19	722	2,750	658	5,242	47	2,143	8,090						
DMH	INTENSIVE CASE MGMT PROGRAM	7213	14	216	4	0	234	18	253	4	0	275	24	217	4	0	245	56	686	12	0	754						
DMH	SMART	7216	91	86	7	14	198	102	111	4	19	236	103	99	3	17	222	296	296	14	50	656						
M.E.T.		7217	70	45	6	15	136	70	57	0	12	139	72	50	1	5	128	212	152	7	32	403						
DMH	LAC-DMH OLDER ADULT SERVICES	7241	63	124	200	61	448	89	116	166	48	419	60	109	138	71	378	212	349	504	180	1,245						
DMH	LATINO MENTAL HEALTH CENTER	7267	404	300	1	79	784	433	315	2	84	834	369	252	2	82	705	1,206	867	5	245	2,323						
DMH	VALY COORDINATED CHILDREN SRVCS	7340	203	427	0	25	655	170	398	0	19	587	117	376	0	18	511	490	1,201	0	62	1,753						
DMH	DMH-OPERATED SITES	Total:	16,103	30,867	1,697	8,790	57,457	16,297	30,299	1,608	8,993	57,197	14,833	27,280	1,411	7,936	51,460	47,233	88,446	4,716	25,719	166,114						

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Operations	Legal Entity	Provider No.	July 2002						August 2002						September 2002						FY 2002-03 First Quarter Sub-Total	
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal			
NGA	7111	0	46	0	70	116	0	49	0	82	131	0	47	0	75	122	0	142	0	227	369	
NGA	7348	0	38	0	0	38	0	20	0	0	20	0	17	0	75	0	0	0	0	0	75	
NGA	1736 FAMILY CRISIS CENTER	7229	31	764	23	51	869	37	711	21	40	809	70	587	20	38	715	138	2,062	64	129	2,393
NGA	ALCOTT CENTER FOR MENTAL HEALTH SERVICES	7184	68	96	0	12	176	48	52	0	3	103	78	107	0	0	185	194	255	0	15	464
NGA	7368	52	948	0	0	1,000	33	706	0	0	739	30	873	0	0	903	115	2,527	0	0	0	2,642
NGA	ALMANSOR EDUCATION CENTER	7266	15	252	0	0	267	20	204	0	1	225	27	217	0	0	244	62	673	0	1	736
NGA	ASPEN HEALTH SERVICES	7019	148	849	0	257	1,254	185	870	0	287	1,342	130	738	0	210	1,078	463	2,457	0	754	3,674
NGA	ASSOC. LEAGUE OF MEXICAN AMERICAN	7221	86	255	0	23	364	64	142	0	22	228	68	126	0	12	206	218	523	0	57	798
NGA	7268	49	768	1	11	829	27	652	3	17	699	21	520	4	14	559	97	1,940	8	42	2,087	
NGA	7281	10	31	0	0	41	11	20	0	0	31	9	16	0	0	25	30	67	0	0	97	
NGA	7282	0	6	0	0	6	0	16	0	0	16	0	8	0	0	8	0	30	0	0	30	
NGA	7494	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NGA	AVIVA CENTER	7218	17	169	10	2	198	15	107	4	0	126	16	145	6	0	167	48	421	20	2	491
NGA	BARBOUR AND FLOYD ASSOCIATES	7300	18	622	0	0	640	41	644	0	0	685	92	535	0	0	627	151	1,801	0	0	1,952
NGA	7301	7	188	0	1	196	7	233	0	5	245	2	189	0	6	197	16	610	0	12	638	
NGA	7302	29	424	0	0	453	45	625	0	0	670	28	726	0	0	754	102	1,775	0	0	1,877	
NGA	7350	8	614	0	0	622	6	621	0	0	627	13	547	0	0	560	27	1,782	0	0	1,809	
NGA	CHILDREN'S BUREAU OF SOUTHERN CALIFORNIA	7275	90	1,148	0	75	1,313	118	993	0	64	1,175	133	1,161	0	69	1,363	341	3,302	0	208	3,851
NGA	7328	50	928	0	3	981	35	762	0	8	805	30	634	0	9	673	115	2,324	0	20	2,459	
NGA	CHILDREN'S INSTITUTE INTERNATIONAL	7230	2	197	1	0	200	2	215	8	0	225	2	205	3	0	210	6	617	12	0	635
NGA	CLONTARF MANOR, INC.	1977	181	928	0	120	1,229	173	835	0	95	1,103	194	930	0	95	1,219	548	2,693	0	310	3,551
NGA	7246	42	453	0	7	502	54	447	0	7	508	61	497	0	3	561	157	1,397	0	17	1,571	
NGA	7471	19	224	0	23	266	13	194	0	11	218	18	247	0	24	289	50	665	0	58	773	
NGA	COMMUNITY FAMILY GUIDANCE	7102	248	161	0	7	416	226	169	0	6	401	152	140	0	13	305	626	470	0	26	1,122
NGA	DUBNOFF CENTER FOR CHILD DEVELOPMENT	7050	160	189	0	31	380	187	243	0	80	510	173	302	0	64	539	520	734	0	175	1,429
NGA	EL CENTRO DE AMISTAD, INC.	7371	1	149	0	0	150	0	62	0	0	62	12	288	0	0	300	13	499	0	0	512

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Operations	Legal Entity	Provider No.	July 2002						August 2002						September 2002						FY 2002-03	
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Sub-Total
NGA	7173	969	1,661	73	372	3,075	851	1,618	66	347	2,882	716	1,412	60	303	2,491	2,536	4,691	199	1,022	8,448	
NGA	7253	485	1,663	37	350	4,535	464	1,516	39	370	2,389	441	1,531	35	351	2,358	1,390	4,710	111	1,071	7,282	
NGA	7254	256	850	15	226	1,347	228	864	11	197	1,300	191	794	30	167	1,182	675	2,508	56	590	3,829	
NGA	7255	364	202	1	2	569	298	165	1	7	471	313	175	0	9	497	975	542	2	18	1,537	
NGA	7258	136	1,349	0	76	1,561	120	1,307	0	69	1,496	123	1,393	0	81	1,597	379	4,049	0	226	4,654	
NGA	7360	64	812	0	131	1,007	64	1,080	0	139	1,283	54	1,079	0	181	1,314	182	2,971	0	451	3,604	
NGA	7452	21	444	0	13	478	17	491	0	10	518	17	480	0	5	502	55	1,415	0	28	1,498	
NGA	7472	0	157	0	17	174	0	189	0	8	197	0	124	0	9	133	0	470	0	34	504	
NGA	ENKI HEALTH AND RESEARCH SYSTEMS, INC.																					
NGA	7308	21	55	3	10	89	13	55	6	8	82	16	31	3	9	59	50	141	12	27	230	
NGA	ENRICHMENT THROUGH EMPLOYMENT																					
NGA	7248	26	349	5	0	380	27	364	7	0	398	39	463	7	0	509	92	1,176	19	0	1,287	
NGA	7294	1	37	0	0	38	0	36	0	0	36	0	48	2	0	50	1	121	2	0	124	
NGA	7385	180	75	0	0	255	191	98	0	0	289	200	112	0	0	312	571	285	0	0	856	
NGA	EXODUS RECOVERY INC.																					
NGA	7330	78	945	0	1	1,024	52	606	0	0	658	56	695	0	0	751	186	2,246	0	1	2,433	
NGA	7331	0	134	0	0	134	0	72	0	0	72	0	57	0	0	57	0	263	0	0	521	
NGA	7407	0	0	0	0	0	12	181	0	0	193	15	313	0	0	328	27	494	0	0	1,987	
NGA	7463	17	727	0	0	744	10	663	0	0	673	17	553	0	0	570	44	1,943	0	0		
NGA	FOOTHILL FAMILY SERVICE																					
NGA	1966	359	1,119	0	220	1,698	307	1,224	0	192	1,723	251	1,099	0	210	1,560	917	3,442	0	622	4,981	
NGA	7249	4	140	0	3	147	7	133	0	6	146	13	152	0	7	172	24	425	0	16	465	
NGA	7263	1	24	0	0	25	2	14	0	0	16	1	10	0	0	11	4	48	0	0	52	
NGA	7279	80	339	0	13	432	64	346	0	17	427	76	336	0	16	428	220	1,021	0	46	1,287	
NGA	7280	10	270	0	0	280	6	239	0	0	245	9	275	0	0	284	25	784	0	0	809	
NGA	7433	345	1,937	0	71	2,353	261	1,575	0	60	1,896	305	1,619	0	51	1,975	911	5,131	0	182	6,224	
NGA	7456	24	32	0	0	56	15	20	0	0	35	23	0	0	46	62	75	0	0	137		
NGA	7464	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NGA	GREATER LONG BEACH CHILD GUIDANCE CENTER																					
NGA	7006	211	1,442	0	248	1,901	211	1,393	0	276	1,880	215	1,397	0	279	2,091	637	4,432	0	803	5,872	
NGA	7278	145	385	0	40	570	130	396	0	40	566	139	348	0	29	516	414	1,129	0	109	1,652	
NGA	7336	1	15	0	4	20	6	33	0	1	40	7	44	0	0	51	14	92	0	5	111	
NGA	HATHAWAY CHILDREN'S SERVICES																					
NGA	7245	30	248	0	0	278	31	196	0	0	227	31	204	0	0	235	92	648	0	0	740	
NGA	HOME FOR LIFE FOUNDATION																					
NGA	1972	114	911	0	79	1,104	94	798	0	59	951	104	870	0	83	1,057	312	2,579	0	221	3,112	
NGA	7339	106	477	0	4	587	81	355	0	8	444	78	356	0	7	441	265	1,188	0	19	1,472	
NGA	INTERCOMMUNITY CHILD GUIDANCE CENTER																					
NGA	7196	466	1,188	0	15	1,669	340	860	0	14	1,214	298	949	0	17	1,264	1,104	2,997	0	46	4,147	
NGA	7429	0	20	0	0	20	0	12	0	0	12	0	13	0	0	13	0	45	0	0	45	
NGA	JEWISH ORPHANS HOME OF SOUTHERN CALIF.																					
NGA	7103	31	85	0	23	139	17	63	0	22	102	16	45	0	45	106	64	193	0	90	347	
NGA	KOREAN YOUTH CENTER																					

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NGA	6870	127	1,311	0	335	1,773	120	1,139	0	299	1,558	124	1,086	0	282	1,492	371	3,536	0	916	4,823	
NGA	7276	243	1,006	0	208	1,457	253	893	0	177	1,323	220	806	0	173	1,199	716	2,705	0	558	3,979	
NGA	7388	0	5	0	0	5	0	0	0	0	0	0	0	0	0	0	0	5	0	0	5	
NGA	LOS ANGELES CHILD GUIDANCE	7095	743	947	0	332	2,022	482	783	0	257	1,522	645	710	0	278	1,633	1,870	2,440	0	867	5,177
NGA	7394	238	1,198	7	10	1,453	190	1,081	5	6	1,282	198	1,043	6	6	1,253	626	3,322	18	22	3,988	
NGA	LOS ANGELES CTR FOR THERAPY & EDUCATION	7211	35	147	0	174	356	74	324	0	313	711	150	1,191	0	611	1,952	259	1,662	0	1,098	3,019
NGA	LOS ANGELES UNIFIED SCHOOL DISTRICT																					
NGA	7204	210	660	3	4	877	159	477	2	3	641	185	446	1	5	637	554	1,583	6	12	2,155	
NGA	7212	690	1,254	65	48	2,057	728	1,176	76	45	2,025	587	999	63	27	2,005	3,429	204	120	5,758		
NGA	7422	24	105	0	0	129	16	74	0	0	90	7	62	0	0	69	47	241	0	0	288	
NGA	MENTAL HEALTH ASSOCIATION IN LOS ANGELES	6863	188	2,847	0	2	3,037	159	2,058	0	1	2,218	181	1,944	0	3	2,128	528	6,849	0	6	7,333
NGA	7455	6	964	0	196	1,166	18	1,654	0	138	1,810	32	1,685	0	139	1,856	56	4,303	0	473	4,832	
NGA	NATIONAL FOUNDATION	7178	0	1	0	1	2	84	66	0	52	202	0	0	0	179	179	84	67	0	232	383
NGA	OCEAN PARK COMMUNITY CENTER																					
NGA	1974	207	1,175	0	65	1,447	139	851	0	56	1,046	176	903	0	57	1,136	522	2,929	0	178	3,629	
NGA	1979	216	651	22	15	904	181	601	26	19	827	108	431	10	10	559	505	1,683	58	44	2,290	
NGA	7101	235	1,254	4	230	1,723	248	1,375	2	263	1,888	286	1,337	2	254	1,879	769	3,966	8	747	5,490	
NGA	7194	399	1,706	83	578	2,766	395	1,477	82	596	2,550	393	1,601	90	481	2,565	1,187	4,784	255	1,655	7,881	
NGA	7197	504	1,276	76	117	1,973	415	1,225	56	106	1,802	375	1,197	58	94	1,724	1,294	3,698	190	317	5,499	
NGA	7198	79	264	35	2	380	84	254	28	5	371	57	200	27	0	284	220	718	90	7	1,035	
NGA	7224	28	956	54	6	1,044	29	919	55	5	1,008	24	725	47	7	803	81	2,600	156	18	2,855	
NGA	7227	23	61	0	0	84	16	27	0	0	43	10	29	0	0	39	49	117	0	0	166	
NGA	7251	286	307	6	0	599	239	290	9	5	543	183	243	4	3	433	708	840	19	8	1,575	
NGA	7284	0	758	5	0	763	0	639	22	0	661	0	514	19	0	533	0	1,911	46	0	1,957	
NGA	7353	219	386	21	27	653	201	341	10	18	570	216	412	22	11	661	636	1,139	53	56	1,884	
NGA	7380	324	849	0	225	1,398	300	830	1	256	1,387	300	833	1	190	1,324	924	2,512	2	671	4,109	
NGA	7401	137	356	0	24	517	118	325	0	12	455	122	297	0	23	442	377	978	0	59	1,414	
NGA	7418	119	933	6	4	1,062	68	590	2	2	662	85	779	3	1	868	272	2,302	11	7	2,592	
NGA	7424	2	234	4	0	236	4	237	0	0	241	3	329	0	0	332	9	800	0	0	809	
NGA	7425	0	511	0	0	511	0	427	0	0	427	0	416	0	0	416	0	1,354	0	0	1,354	
NGA	7439	0	390	0	0	390	4	372	0	0	376	11	374	0	0	385	15	1,136	0	0	1,151	
NGA	7441	14	67	0	0	81	7	34	0	0	41	2	30	0	0	32	23	131	0	0	154	
NGA	7447	0	0	0	215	0	0	0	0	159	0	0	0	0	0	163	0	0	0	0	537	
NGA	PACIFIC CLINICS																					

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
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FISCAL YEAR 2002-03 FIRST QUARTER (JULY 2002 THROUGH SEPTEMBER 2002) • [REVISED 01/15/03]

Operations / Legal Entity	Provider No.	July 2002						August 2002						September 2002						FY 2002-03		
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	First Quarter
NGA	7155	12	186	0	0	198	11	73	0	0	84	4	37	0	0	41	27	296	0	0	323	323
NGA	7296	3	2	0	0	5	0	0	0	14	0	0	0	0	0	0	0	0	0	0	158	158
NGA	7397	0	22	0	8	30	0	40	0	11	51	0	38	0	16	54	0	100	0	0	35	135
NGA	7450	34	1,160	0	5	1,199	14	968	0	15	997	15	1,110	0	12	1,137	63	3,238	0	0	32	3,333
NGA	PASADENA CHILDREN'S TRAINING SOCIETY																					
NGA	PROTOTYPES	7370	6	27	3	26	62	1	5	0	20	26	0	0	0	0	0	7	32	3	46	88
NGA																						
NGA	1975	442	970	0	287	1,699	407	918	0	280	1,605	381	870	0	259	1,510	1,230	2,758	0	826	4,814	
NGA	7225	174	2,418	0	28	2,620	173	2,652	0	46	2,371	172	2,630	0	29	2,831	519	7,700	0	103	8,322	
NGA	7247	37	1,697	0	20	1,754	31	1,343	0	7	1,381	48	1,469	0	8	1,525	116	4,509	0	35	4,660	
NGA	7389	28	101	0	12	141	28	81	0	8	117	35	118	0	9	162	91	300	0	29	420	
NGA	7390	71	453	0	8	532	71	325	0	6	402	72	301	0	6	379	214	1,079	0	20	1,313	
NGA	7460	176	468	0	37	681	117	329	0	21	467	100	281	0	26	407	393	1,078	0	84	1,555	
NGA	7491	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NGA	SAN FERNANDO VALLEY CHILD GUIDANCE CLINCS																					
NGA	6853	0	6	0	0	6	0	11	0	0	11	1	40	0	0	41	1	57	0	0	58	
NGA	7049	2	32	0	0	34	2	18	0	0	20	2	32	0	0	34	6	82	0	0	88	
NGA	7100	1,007	1,466	85	275	2,833	1,004	1,509	103	253	2,869	1,016	1,356	102	280	2,754	3,027	4,331	290	808	8,456	
NGA	7115	23	31	0	0	54	16	29	0	0	45	19	20	0	0	39	58	80	0	0	138	
NGA	7174	300	283	0	0	583	278	249	0	0	527	270	258	0	0	528	848	790	0	0	1,638	
NGA	7177	99	1,144	13	184	1,440	107	960	10	103	1,180	82	976	13	167	1,238	288	3,080	36	454	3,858	
NGA	7235	9	114	1	0	124	8	97	1	0	106	7	109	0	0	116	24	320	2	0	346	
NGA	7252	0	438	22	5	465	0	403	20	8	431	0	337	18	7	362	0	1,178	60	20	1,258	
NGA	7297	4	111	7	4	126	3	92	7	2	104	1	79	5	0	85	8	282	19	6	315	
NGA	7304	61	73	0	0	134	95	0	0	149	60	86	0	0	146	175	254	0	0	429		
NGA	7320	149	175	0	1	325	143	186	0	2	331	127	183	0	2	312	419	544	0	5	968	
NGA	7321	61	347	7	0	415	64	301	3	0	368	59	286	6	0	351	184	934	16	0	1,134	
NGA	7322	105	359	25	33	522	101	294	23	28	446	137	357	27	29	550	343	1,010	75	90	1,518	
NGA	7338	0	7	0	0	7	0	11	0	0	11	0	15	0	0	15	0	33	0	0	33	
NGA	7354	52	308	0	3	363	43	250	0	9	302	88	327	0	13	428	183	885	0	25	1,093	
NGA	7355	41	37	0	0	78	36	46	0	0	82	33	47	0	0	80	110	130	0	0	240	
NGA	7358	434	227	19	0	680	456	261	21	0	738	387	243	19	0	649	1,277	731	59	0	2,067	
NGA	7369	76	194	2	205	477	79	183	4	126	392	82	162	3	162	409	237	539	9	493	1,278	
NGA	7416	0	9	0	0	9	0	0	0	0	0	1	5	0	0	6	1	14	0	0	15	
NGA	7445	1	8	0	1	10	0	26	0	4	30	0	6	0	3	9	1	40	0	8	49	
NGA	7451	9	103	0	0	112	8	91	0	0	99	28	112	0	0	140	45	306	0	0	351	
NGA	7485	0	0	0	0	0	0	0	0	0	0	7	45	0	0	52	7	45	0	0	52	
NGA	SAN FERNANDO VALLEY COMMUNITY MHC, INC.																					

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Operations Legal Entity	Provider No.	July 2002						August 2002						September 2002						FY 2002-03		
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	First Quarter Sub-Total	
NGA	7176	238	537	0	78	873	178	532	0	92	802	164	441	0	80	685	600	1,510	0	230	2,360	
NGA	7372	3	75	0	12	90	3	61	0	12	76	7	71	0	13	91	13	207	0	37	257	
NGA	7413	124	180	0	129	433	113	190	0	114	417	152	175	0	133	460	389	545	0	376	1,310	
NGA	7479	217	246	0	6	469	171	284	0	15	470	185	313	0	16	514	573	843	0	37	1,453	
NGA	SANTA CLARITA CHILD & FAMILY DEVELOP CTR	7201	28	59	4	10	101	26	58	8	15	107	16	48	10	7	81	70	165	22	32	289
NGA	SENIOR HEALTH & PEER COUNSELING CENTER	7264	0	721	0	0	721	0	621	0	0	621	3	571	0	0	574	3	1,913	0	0	1,916
NGA	7365	56	1,348	0	239	1,643	88	1,003	0	271	1,362	96	1,093	0	203	1,392	240	3,444	0	713	4,397	
NGA	7465	29	18	0	0	47	0	20	0	0	20	0	21	0	0	21	29	59	0	0	88	
NGA	SHIELDS FOR FAMILIES	7131	3	3	1	0	7	0	0	0	0	0	0	0	0	0	3	3	1	0	7	
NGA	7293	39	75	0	56	170	39	69	0	54	162	48	46	0	60	154	126	190	0	170	486	
NGA	SOCIAL MODEL RECOVERY SYSTEMS	1989	65	207	0	9	281	55	178	0	9	242	63	176	0	8	247	183	561	0	26	770
NGA	7220	0	1	0	0	1	3	6	0	2	11	2	2	0	0	4	5	9	0	2	16	
NGA	SOUTH BAY CHILDREN'S HEALTH CENTER	7242	176	212	6	302	696	138	147	6	193	484	153	174	1	193	521	467	533	13	688	1,701
NGA	7393	68	23	1	2	94	29	10	0	0	39	40	12	1	2	55	137	45	2	4	188	
NGA	7396	3	3	0	0	6	7	7	0	0	14	4	6	0	1	11	14	16	0	1	31	
NGA	7409	562	347	17	20	946	396	231	27	13	667	569	350	31	16	966	1,527	928	75	49	2,579	
NGA	SOUTH CENTRAL HEALTH AND REHAB PROGRAM	7124	29	215	0	0	244	33	196	5	0	234	31	205	0	0	236	93	616	5	0	714
NGA	7186	571	1,523	39	727	2,860	665	1,409	44	757	2,875	618	1,392	42	692	2,744	1,854	4,324	125	2,176	8,479	
NGA	7187	391	700	6	119	1,216	419	778	4	118	1,319	450	698	0	101	1,249	1,260	2,176	10	338	3,784	
NGA	7329	3	1,066	0	1	1,070	28	819	0	2	849	19	944	0	12	975	50	2,829	0	15	2,894	
NGA	7362	105	259	3	136	503	106	215	2	89	412	129	245	2	170	546	340	719	7	395	1,461	
NGA	7400	40	38	0	0	78	27	13	0	0	40	41	30	0	0	71	108	81	0	0	189	
NGA	SPECIAL SERVICE FOR GROUPS																					
NGA		6773	192	332	0	49	573	142	224	0	42	408	196	300	0	31	527	530	856	0	122	1,508
NGA		6792	0	147	7	0	154	1	147	4	0	152	1	138	8	0	147	2	432	19	0	453
NGA	ST. JOHNS HOSPITAL CHILD STUDY CENTER	7114	8	226	6	0	240	8	250	6	0	264	10	217	4	0	231	26	693	16	0	735
NGA	ST. JOSEPH CENTER	7257	0	0	0	0	0	0	2	0	0	2	0	1	0	1	0	3	0	0	3	
NGA	7335	65	1,245	0	0	1,310	73	1,170	0	4	1,247	67	828	0	5	900	205	3,243	0	9	3,457	
NGA	7367	151	2,481	0	0	2,632	139	2,229	0	0	2,368	105	2,111	0	0	2,216	395	6,821	0	0	7,216	
NGA	STAR VIEW ADOLESCENT CENTER, INC.	7099	128	730	35	19	912	142	737	24	18	921	152	666	28	24	870	422	2,133	87	61	2,703
NGA	STEP-UP ON SECOND STREET																					

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Operations	Legal Entity	Provider No.	July 2002						August 2002						September 2002						FY 2002-03		
			Indigent	Med-Cal	Medicare	Other	Total	Indigent	Med-Cal	Medicare	Other	Total	Indigent	Med-Cal	Medicare	Other	Total	Indigent	Med-Cal	Medicare	Other	Sub-Total	First Quarter
NGA	7185	89	256	0	75	420	70	175	0	0	331	40	120	0	78	238	199	551	0	239	989		
NGA	7481	38	378	0	0	416	51	484	0	7	542	43	497	0	4	544	132	1,359	0	11	1,502		
NGA	STIRLING ACADEMY, INC.																						
NGA	7231	61	487	0	0	548	23	224	0	0	247	43	398	0	0	441	127	1,109	0	0	1,236		
NGA	7332	10	70	0	0	80	7	110	0	0	117	6	70	0	0	76	23	250	0	0	273		
NGA	THE CHURCH HOME FOR CHILDREN																						
NGA	1971	361	918	32	131	1,442	369	888	31	142	1,430	324	775	21	90	1,210	1,054	2,581	84	363	4,082		
NGA	7193	104	1,054	0	13	1,171	51	612	0	2	665	104	898	0	22	1,024	259	2,564	0	37	2,860		
NGA	7434	0	4	0	0	4	0	0	0	0	0	3	64	0	0	67	3	68	0	0	71		
NGA	7435	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
NGA	VERDUGGO MENTAL HEALTH CENTER																						
NGA	7031	0	26	0	0	26	8	32	0	0	40	0	0	0	0	0	8	58	0	0	66		
NGA	WATTS LABOR																						
NGA	7060	2	190	2	9	203	0	162	0	11	173	1	170	0	17	188	3	522	2	37	564		
NGA	WORK ORIENTATION AND REHAB (WORC)																						
NGA	7305	88	710	1	9	808	119	570	5	8	702	133	518	5	12	668	340	1,798	11	29	2,178		
DMH-CONTRACTED SITES		Total:	18,724	81,492	930	8,730	109,876	17,046	74,116	944	8,405	100,511	17,119	74,716	905	8,512	101,252	52,889	230,324	2,779	25,647	311,639	
DMH-OPERATED & CONTRACTED SITES		Grand Total:	34,827	112,359	2,627	17,520	167,333	33,343	104,415	2,552	17,398	157,708	31,952	101,996	2,316	16,448	152,712	100,122	318,770	7,495	51,366	477,753	

Source of the Basic Data: LAC-DMH Planning Files, FY 2003
 Prepared in the LAC-DMH Planning Division: RMF/01-15-03

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2002-03 SECOND QUARTER (OCTOBER 2002 THROUGH DECEMBER 2002)

Operations	Legal Entity	Provider No.	October 2002						November 2002						December 2002						FY 2002-03	
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Sub-Total
DMH	ANTELOPE VALLEY MHS	1904	362	874	13	214	1,463	278	702	10	187	1,177	296	708	11	171	1,186	936	2,284	34	572	3,826
DMH	SANTA CLARITA VALLEY MH CENTER	1905	341	914	3	627	1,885	274	739	4	520	1,537	312	808	5	545	1,670	927	2,461	12	1,692	5,092
DMH	EDMUND D. EDELMAN WESTSIDE MHC	1906	1,653	1,984	108	559	4,304	1,271	1,539	80	426	3,316	1,358	1,555	89	356	3,358	4,282	5,078	277	1,341	10,978
DMH	WEST CENTRAL FAMILY MHS	1908	1,070	1,906	53	259	4,324	845	3,324	46	175	2,487	808	1,290	53	130	2,281	4,617	152	600	8,092	
DMH	HOLLYWOOD MENTAL HEALTH CENTER	1909	1,374	2,145	179	472	4,170	1,174	1,737	141	391	3,463	1,235	1,779	152	364	3,530	3,783	5,681	472	1,227	11,163
DMH	NORTHEAST MENTAL HEALTH CENTER	1914	354	709	50	250	1,663	322	633	44	429	1,428	276	597	59	386	1,318	952	1,939	153	1,365	4,409
DMH	ARCADIA MHS	1917	1,259	1,166	86	333	2,844	1,110	939	79	297	2,425	962	757	83	240	2,042	3,331	2,862	248	870	7,311
DMH	LONG BEACH CHILD & ADOL CLINIC	1926	167	953	0	102	1,222	135	733	0	61	929	100	861	0	66	1,027	402	2,547	0	229	3,178
DMH	LONG BEACH MHS ADULT CLINIC	1927	926	2,162	121	739	3,948	713	1,774	114	546	3,147	765	1,780	106	580	3,231	2,404	5,716	341	1,865	10,326
DMH	SAN PEDRO MENTAL HEALTH SRVCS	1928	383	1,120	107	456	2,066	261	942	71	356	1,630	298	1,013	75	384	1,770	942	3,075	253	1,196	5,466
DMH	RIO HONDO COMMUNITY MHC	1930	996	1,278	115	345	2,734	718	994	101	250	2,063	794	1,070	92	315	2,271	2,508	3,342	308	910	7,068
DMH	SOUTH BAY MHS	1935	510	837	76	534	1,957	488	828	74	424	1,814	508	725	66	373	1,672	1,506	2,390	216	1,331	5,443
DMH	COMPTON MENTAL HEALTH CENTER	1938	771	1,038	60	422	2,291	527	613	36	235	1,411	467	552	25	264	1,308	1,765	2,203	121	921	5,010
DMH	SECTOR II AB3632 PROGRAM	1939	229	378	0	12	619	160	222	0	7	389	91	228	0	10	329	480	828	0	29	1,337
DMH	SAN FERNANDO MHS	6840	658	1,302	35	441	2,436	548	1,185	38	448	2,219	621	1,201	46	438	2,306	1,827	3,688	119	1,327	6,961
DMH	WEST VALLEY MENTAL HEALTH CTR	6841	827	1,744	128	548	3,247	707	1,377	111	433	2,628	724	1,475	98	460	2,575	2,258	4,596	337	1,441	8,632
DMH	LA CENTRAL CONTINUING CARE SRV	6849	60	148	0	0	208	82	119	0	0	201	57	121	1	0	179	199	388	1	0	588
DMH	ROYBAL FAMILY MHS	6857	323	1,173	0	486	1,982	304	1,016	0	442	1,762	317	876	0	408	1,601	944	3,065	0	1,336	5,345
DMH	DMH AT HARBOR-UCLA MEDICAL CTR	6859	1,359	2,744	163	469	4,735	1,231	2,151	153	365	3,900	1,089	2,233	132	385	3,839	3,679	7,128	448	2,119	12,474
DMH	AUGUSTUS F. HAWKINS COMP MHC	6864	919	507	11	217	1,654	477	284	2	171	934	453	266	5	165	889	1,849	1,057	18	553	3,477
DMH	DOWNTOWN MENTAL HEALTH CENTER	7057	1,084	603	34	233	1,954	756	474	26	192	1,448	842	552	35	318	1,747	2,682	1,629	95	743	5,149
DMH	COASTAL ASIAN PACIFIC MHS	7064	175	920	25	208	1,328	135	698	19	121	973	176	701	28	182	1,087	486	2,319	72	511	3,388
DMH	MACLAREN CHILDRENS CTR MH UNIT	7094	78	1,523	0	0	1,601	34	709	0	0	743	24	372	0	0	396	136	2,604	0	0	2,740
DMH	COUNTYWIDE CHILDRENS CASE MNMG	7171	619	1,102	0	131	1,852	479	875	0	97	1,451	497	867	0	82	1,446	1,595	2,844	0	310	4,749
DMH	CONTINUING CARE - METRO UNIT	7175	31	29	0	9	69	24	20	3	1	48	14	13	1	3	31	69	62	4	13	148
DMH	EDMUND D EDELMAN W MHC CH & FM	7191	363	693	0	95	1,151	288	496	0	90	874	224	404	0	79	707	875	1,593	0	264	2,732
DMH	LONG BEACH ASIAN PAC MH PROG	7207	263	1,886	11	867	3,027	198	1,479	5	669	2,351	215	1,674	7	726	2,622	676	5,039	23	2,262	8,000
DMH	INTENSIVE CASE MGMT PROGRAM	7213	28	246	5	0	279	24	204	4	0	232	11	184	3	0	198	63	634	12	0	709
DMH	SMART	7216	136	152	9	12	369	141	115	4	25	285	17	21	0	5	43	294	288	13	42	637
DMH	M.E.T.	7217	101	62	1	16	180	51	59	5	12	127	6	13	1	1	21	158	134	7	29	328
DMH	LAC-DMH OLDER ADULT SERVICES	7241	74	138	148	102	462	51	123	90	93	357	63	108	100	108	361	188	351	338	303	1,180
DMH	LATINO MENTAL HEALTH CENTER	7267	487	374	8	111	980	329	217	3	80	629	440	339	1	91	871	1,256	930	12	282	2,480
DMH	VALLY COORDINATED CHILDREN SRVCS	7340	165	468	0	13	646	121	371	0	7	499	131	418	0	7	556	417	1,257	0	27	1,701
DMH-OPERATED SITES		Total:	18,145	33,278	1,549	9,618	62,590	14,256	25,808	1,263	7,550	48,877	14,191	25,543	1,274	7,642	48,650	46,592	84,629	4,086	24,810	160,117

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Operations	Legal Entity	Provider No.	October 2002			November 2002			December 2002			FY 2002-03 Second Quarter				
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	
NGA	NGA	7111	0	62	0	131	193	0	42	0	79	121	0	60	0	
NGA	NGA	7348	0	11	0	0	11	0	9	0	0	9	0	4	0	
NGA	1736 FAMILY CRISIS CENTER	7229	74	656	35	46	811	55	584	22	31	692	42	578	24	
NGA	NGA	ALCOTT CENTER FOR MENTAL HEALTH SERVICES	7184	122	190	0	9	321	85	144	0	4	233	95	144	0
NGA	NGA	7368	42	1,457	0	0	1,499	22	1,217	0	0	1,239	15	1,157	0	0
NGA	NGA	ALMANSOR EDUCATION CENTER	7266	14	248	0	0	262	19	195	0	0	214	21	195	0
NGA	NGA	ASPEN HEALTH SERVICES	7019	192	1,032	0	313	1,537	153	873	0	251	1,277	110	719	0
NGA	NGA	ASSOC. LEAGUE OF MEXICAN AMERICAN	7221	62	190	0	21	273	41	140	0	9	190	63	127	0
NGA	NGA	7268	23	731	4	8	766	12	418	4	8	442	10	369	3	6
NGA	NGA	7281	6	20	0	0	26	3	21	0	0	24	5	14	0	0
NGA	NGA	7282	0	4	0	0	4	0	1	0	0	1	0	0	1	0
NGA	NGA	7494	0	0	0	0	0	0	0	0	0	0	0	8	0	0
NGA	AVIVA CENTER	7218	25	201	18	3	247	28	214	9	2	253	19	89	5	0
NGA	BARBOUR AND FLOYD ASSOCIATES	7300	156	604	0	0	760	99	475	0	0	574	117	403	0	0
NGA	NGA	7301	5	252	0	5	262	4	189	0	6	199	3	154	0	2
NGA	NGA	7302	41	858	0	0	899	55	707	0	0	762	40	600	0	0
NGA	NGA	7350	27	622	0	0	649	19	468	0	0	487	13	401	0	0
NGA	CHILDREN'S BUREAU OF SOUTHERN CALIFORNIA	7275	191	1,386	0	123	1,700	208	962	0	69	1,239	85	668	0	85
NGA	NGA	7328	68	1,066	0	10	1,144	53	852	0	11	916	48	706	0	8
NGA	CHILDREN'S INSTITUTE INTERNATIONAL	7230	2	299	6	0	307	4	266	2	0	272	10	250	2	0
NGA	CLONTARF MANOR, INC.	1977	191	1,103	0	107	1,401	148	839	0	76	1,063	156	811	0	74
NGA	NGA	7246	63	524	0	4	591	35	456	0	10	501	27	427	0	10
NGA	NGA	7471	21	341	0	32	394	10	277	0	31	318	7	246	0	18
NGA	COMMUNITY FAMILY GUIDANCE	7102	175	181	0	12	368	137	156	0	2	295	116	133	0	1
NGA	DUBNOFF CENTER FOR CHILD DEVELOPMENT	7050	221	351	4	65	641	161	258	2	51	472	158	231	2	56
NGA	NGA	7371	18	320	0	0	338	11	271	0	1	283	12	112	0	0
NGA	EL CENTRO DE AMISTAD, INC.															

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
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Operations	Legal Entity	Provider No.	October 2002						November 2002						December 2002						FY 2002-03 Second Quarter Subtotal	
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	
NGA	NGA	7173	777	1,605	62	376	2,820	714	1,416	66	339	2,535	767	1,445	66	339	2,617	2,258	4,466	194	1,054	7,972
NGA	NGA	7253	490	1,759	40	403	2,692	429	1,481	50	323	2,283	360	1,552	57	330	2,299	1,279	4,792	147	1,056	7,274
NGA	NGA	7254	212	846	16	206	1,280	208	718	7	157	1,090	207	783	7	130	1,127	627	2,347	30	493	3,497
NGA	NGA	7255	345	223	0	10	578	269	141	0	9	419	259	153	0	5	417	873	517	0	24	1,414
NGA	NGA	7258	124	1,479	0	61	1,664	108	1,409	0	67	1,584	124	1,356	0	67	1,547	336	4,244	0	195	4,795
NGA	NGA	7360	51	1,385	0	190	1,626	61	1,321	0	141	1,523	54	1,237	0	127	1,418	166	3,943	0	458	4,567
NGA	NGA	7452	21	600	0	20	641	42	389	27	458	29	409	0	28	466	92	1,398	0	75	1,565	
NGA	NGA	7472	0	231	0	19	250	0	194	0	17	211	0	216	0	10	226	0	641	0	46	687
NGA	ENKI HEALTH AND RESEARCH SYSTEMS, INC.	7308	8	14	3	7	32	0	6	0	1	7	8	16	12	4	40	16	36	15	12	79
NGA	ENRICHMENT THROUGH EMPLOYMENT	7248	61	631	12	0	704	51	434	9	0	494	36	410	6	0	452	148	1,475	27	0	1,650
NGA	NGA	7294	10	63	3	4	80	14	51	5	0	70	4	6	2	0	12	28	120	10	4	162
NGA	NGA	7385	328	157	0	0	485	241	131	1	0	373	245	161	23	0	429	814	449	24	0	1,287
NGA	EXODUS RECOVERY INC.	7330	62	972	0	0	1,034	50	807	0	0	857	43	698	0	0	741	155	2,477	0	0	2,632
NGA	NGA	7331	2	96	0	0	98	2	130	0	0	132	4	147	0	0	151	8	373	0	0	381
NGA	NGA	7407	16	323	0	0	339	14	241	0	0	255	6	252	0	0	258	36	816	0	0	852
NGA	NGA	7463	18	687	0	0	705	10	679	0	0	639	10	723	0	6	739	38	2,089	0	6	2,133
NGA	FOOTHILL FAMILY SERVICE	1966	286	1,348	0	259	1,893	204	926	0	191	1,321	109	563	0	144	816	599	2,837	0	594	4,030
NGA	NGA	7249	14	146	0	19	179	3	47	0	12	62	3	36	0	2	41	20	229	0	33	282
NGA	NGA	7263	7	4	0	0	11	2	7	0	0	9	3	7	0	0	10	12	18	0	0	30
NGA	NGA	7279	55	357	0	20	432	36	245	0	6	287	20	143	0	5	168	111	745	0	31	887
NGA	NGA	7280	9	312	0	0	321	13	178	0	0	191	5	68	0	0	73	27	558	0	0	585
NGA	NGA	7433	349	1,989	0	56	2,394	204	1,152	0	49	1,405	112	677	0	13	802	665	3,818	0	118	4,601
NGA	NGA	7456	30	20	0	0	50	11	7	0	0	18	27	3	0	0	30	68	30	0	0	98
NGA	NGA	7464	35	98	0	0	133	13	88	0	0	101	15	60	0	0	75	63	246	0	0	309
NGA	GREATER LONG BEACH CHILD GUIDANCE CENTER	7006	240	1,896	0	299	2,435	203	1,407	0	251	1,861	201	1,371	0	230	1,802	644	4,674	0	780	6,098
NGA	NGA	7278	186	466	0	28	680	134	362	0	37	533	101	286	0	38	425	421	1,114	0	103	1,638
NGA	NGA	7336	0	9	0	0	9	0	8	0	0	8	1	13	0	0	14	1	30	0	0	31
NGA	HATHAWAY CHILDREN'S SERVICES	7245	38	281	0	0	319	38	266	0	0	304	35	249	0	0	284	111	796	0	0	907
NGA	HOME FOR LIFE FOUNDATION	1972	100	1,047	0	98	1,245	76	950	0	63	1,089	69	777	0	54	900	245	2,774	0	215	3,234
NGA	NGA	7339	82	423	0	5	510	65	382	0	8	455	59	324	0	7	390	206	1,129	0	20	1,355
NGA	INTERCOMMUNITY CHILD GUIDANCE CENTER	7196	450	1,401	0	11	1,862	227	986	0	5	1,218	275	848	0	6	1,129	952	3,235	0	22	4,209
NGA	NGA	7429	0	21	0	0	21	0	7	0	0	7	0	15	0	0	15	0	43	0	0	43
NGA	JEWISH ORPHANS HOME OF SOUTHERN CALIF.	7103	49	122	0	75	246	6	24	0	7	37	9	55	0	22	86	64	201	0	104	369
NGA	KOREAN YOUTH CENTER																					

(Verified by DHS Audit and Compliance Division 05/21/03)

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
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Operations	Legal Entity	Provider No.	October 2002						November 2002						December 2002						FY 2002-03 Second Quarter Sub-Total
			Indigent	Med-Cal	Medicare	Other	Total	Indigent	Med-Cal	Medicare	Other	Total	Indigent	Med-Cal	Medicare	Other	Total	Indigent	Med-Cal	Medicare	
NGA	6870	195	1,401	0	369	1,965	171	1,070	0	277	1,518	132	923	0	236	1,291	498	3,394	0	882	4,774
NGA	7276	300	1,052	0	278	1,630	218	825	0	182	1,225	219	710	0	151	1,080	737	2,587	0	611	3,935
NGA	7388	0	14	0	0	14	0	9	0	0	9	0	11	0	0	11	0	34	0	0	34
NGA	LOS ANGELES CHILD GUIDANCE																				
NGA	7095	863	1,081	0	456	2,400	654	846	0	311	1,811	543	743	0	289	1,575	2,060	2,670	0	1,056	5,786
NGA	7394	213	1,265	7	1,492	169	1,059	1	5	1,234	160	969	0	6	1,135	542	3,293	8	18	18	3,861
NGA	LOS ANGELES CTR FOR THERAPY & EDUCATION																				
NGA	7211	312	2,040	0	937	3,289	292	1,633	0	705	2,630	281	1,396	0	623	2,300	885	5,069	0	2,265	8,219
NGA	LOS ANGELES UNIFIED SCHOOL DISTRICT																				
NGA	7204	253	652	1	7	913	177	475	2	6	660	233	432	0	8	673	663	1,559	3	21	2,246
NGA	7212	1,219	1,950	132	102	3,403	1,046	1,545	97	94	2,782	884	1,221	65	51	2,221	3,149	4,716	294	247	8,406
NGA	7422	41	124	0	2	167	25	101	0	3	129	28	61	0	12	101	94	286	0	17	397
NGA	MENTAL HEALTH ASSOCIATION IN LOS ANGELES																				
NGA	6863	218	2,276	0	32	2,526	185	1,817	0	6	2,008	199	1,569	0	4	1,772	602	5,662	0	42	6,306
NGA	7455	39	2,086	0	149	2,274	52	1,787	0	109	1,948	47	1,685	0	132	1,864	138	5,558	0	390	6,086
NGA	NATIONAL FOUNDATION																				
NGA	7178	2	2	0	232	236	4	8	0	158	170	0	2	0	155	157	6	12	0	545	563
NGA	OCEAN PARK COMMUNITY CENTER																				
NGA	1974	225	1,056	0	44	1,325	144	902	0	36	1,082	150	614	0	36	800	519	2,572	0	116	3,207
NGA	1979	177	834	24	5	1,040	99	493	12	5	609	131	558	8	9	706	407	1,885	44	19	2,355
NGA	7101	312	1,483	2	315	2,112	236	1,203	1	279	1,719	209	1,153	2	240	1,604	757	3,839	5	834	5,435
NGA	7194	498	1,954	116	719	3,287	340	1,445	84	577	2,446	356	1,319	74	663	2,412	1,194	4,718	274	1,959	8,145
NGA	7197	356	1,442	58	70	1,926	212	977	35	51	1,275	210	867	29	41	1,147	778	3,286	122	162	4,348
NGA	7198	50	277	19	4	350	32	252	16	0	300	17	109	11	4	141	99	638	46	8	791
NGA	7224	26	786	55	7	874	35	727	50	6	818	33	614	41	3	691	94	2,127	146	16	2,383
NGA	7227	32	47	0	7	79	17	89	0	0	106	19	59	0	0	78	68	195	0	0	263
NGA	7251	198	294	6	3	501	157	229	4	3	393	138	166	0	3	307	493	639	10	9	1,201
NGA	7284	0	615	18	0	633	0	602	12	0	614	6	0	620	0	1,831	36	0	1,867		
NGA	7353	226	432	21	12	691	169	334	13	11	527	210	321	15	4	550	605	1,087	49	27	1,768
NGA	7380	362	1,054	0	220	1,636	247	766	0	217	1,230	198	701	1	201	1,101	807	2,521	1	638	3,967
NGA	7401	127	355	0	18	500	94	207	0	11	312	85	272	0	11	368	306	834	0	40	1,180
NGA	7418	124	1,010	2	1	1,137	81	812	3	4	900	73	794	0	3	870	278	2,616	5	8	2,907
NGA	7424	5	398	0	403	6	309	0	0	315	2	298	0	0	300	13	1,005	0	0	1,018	
NGA	7425	0	503	0	0	503	0	438	0	0	438	0	236	0	0	1,177	0	0	0	1,177	
NGA	7439	11	647	0	0	658	6	419	0	0	425	10	368	0	0	378	27	1,434	0	0	1,461
NGA	7441	1	181	0	0	182	4	135	0	0	139	5	111	0	0	116	10	427	0	0	437
NGA	7447	0	0	0	209	0	0	0	0	196	0	0	0	0	0	243	243	0	0	0	648
NGA	PACIFIC CLINICS																				

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Operations	Legal Entity	Provider No.	October 2002						November 2002						December 2002						FY 2002-03 Second Quarter Sub-Total	
			Indigent	Med-Cal	Medicare	Other	Total	Indigent	Med-Cal	Medicare	Other	Total	Indigent	Med-Cal	Medicare	Other	Total	Indigent	Med-Cal	Medicare		
NGA	NGA	7155	3	104	0	0	107	8	91	0	0	99	4	49	0	0	53	15	244	0	0	
NGA	NGA	7296	92	417	0	0	509	63	498	0	0	561	71	560	0	0	631	226	1,475	0	0	
NGA	NGA	7397	0	58	0	8	66	0	42	0	3	45	0	39	0	2	41	0	139	0	13	
NGA	NGA	7450	58	2,035	0	18	2,111	50	1,501	0	6	1,557	31	1,451	0	10	1,492	139	4,987	0	34	
NGA	PASADENA CHILDREN'S TRAINING SOCIETY																				5,160	
NGA	PROTOTYPES	7370	2	35	1	32	70	4	16	0	13	33	0	14	0	16	30	6	65	1	61	133
NGA	NGA	1975	556	1,078	0	313	1,947	353	688	0	231	1,272	229	453	0	109	791	1,138	2,219	0	653	4,010
NGA	NGA	7225	217	3,011	0	45	3,273	158	2,313	0	39	2,510	107	1,160	0	25	1,292	6,482	6,484	0	109	7,075
NGA	NGA	7247	73	2,129	0	28	2,230	33	1,397	0	21	1,451	27	1,098	0	9	1,134	133	4,624	0	58	4,815
NGA	NGA	7389	30	129	0	8	167	29	97	0	9	135	5	22	0	2	29	64	248	0	19	331
NGA	NGA	7390	172	625	0	6	803	94	432	0	5	531	84	337	0	3	424	350	1,394	0	14	1,758
NGA	NGA	7460	273	417	0	60	750	173	275	0	39	487	113	159	0	27	299	559	851	0	126	1,536
NGA	NGA	7491	0	0	0	0	0	0	0	0	15	0	29	599	0	8	636	29	614	0	8	651
NGA	SAN FERNANDO VALLEY CHILD GUIDANCE CLNCS																					
NGA	NGA	6853	0	0	0	0	0	1	71	0	0	72	3	41	0	0	44	4	112	0	0	116
NGA	NGA	7049	2	36	0	0	38	3	26	0	0	29	5	41	0	0	46	10	103	0	0	113
NGA	NGA	7100	832	1,545	69	242	2,688	440	1,067	50	168	1,725	580	1,326	71	193	2,170	1,852	3,938	190	603	6,583
NGA	NGA	7115	18	29	0	0	47	6	26	0	0	32	12	24	0	1	37	36	79	0	1	116
NGA	NGA	7174	280	341	0	0	621	162	286	0	0	448	165	242	0	0	407	607	869	0	0	1,476
NGA	NGA	7177	108	1,004	10	177	1,299	68	751	8	131	958	50	516	4	17	587	226	2,271	22	325	2,844
NGA	NGA	7235	8	95	0	0	103	1	64	1	0	66	4	42	0	0	46	13	201	1	0	215
NGA	NGA	7252	0	326	9	1	336	0	0	0	0	0	0	0	0	0	0	0	326	9	1	336
NGA	NGA	7297	3	82	6	0	91	0	51	7	0	58	0	32	2	0	34	3	165	15	0	183
NGA	NGA	7304	64	95	0	0	159	38	76	0	0	114	65	76	0	0	141	167	247	0	0	414
NGA	NGA	7320	120	277	0	0	397	60	184	0	0	244	61	239	0	0	300	241	700	0	0	941
NGA	NGA	7321	87	424	2	0	513	65	377	3	0	445	33	293	3	0	329	185	1,094	8	0	1,287
NGA	NGA	7322	100	404	32	12	548	96	308	23	13	440	103	301	11	10	425	299	1,013	66	35	1,413
NGA	NGA	7338	0	6	0	0	6	0	9	0	0	9	0	16	0	0	16	0	31	0	0	31
NGA	NGA	7354	112	542	0	5	659	81	326	0	8	415	90	352	0	9	451	283	1,220	0	22	1,525
NGA	NGA	7355	20	47	0	0	67	6	36	0	3	45	10	35	0	3	48	36	118	0	6	160
NGA	NGA	7358	391	262	20	0	673	304	200	12	0	516	251	142	9	3	405	946	604	41	3	1,594
NGA	NGA	7369	78	195	0	241	514	78	142	0	219	439	51	133	0	203	387	207	470	0	663	1,340
NGA	NGA	7416	0	7	0	0	7	1	5	0	0	6	0	0	0	0	1	12	0	0	13	
NGA	NGA	7445	8	51	0	4	63	0	0	0	0	0	0	14	0	2	16	8	65	0	6	79
NGA	NGA	7451	20	135	0	0	155	13	76	0	0	89	11	75	0	0	86	44	286	0	0	330
NGA	NGA	7485	12	105	0	0	117	13	113	0	0	126	23	77	0	6	106	48	295	0	6	349
NGA	SAN FERNANDO VALLEY COMMUNITY MHC, INC.																					

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Operations	Legal Entity	Provider No.	October 2002						November 2002						December 2002						FY 2002-03		
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Sub Total	Second Quarter
NGA	SANTA CLARITA CHILD & FAMILY DEVELOP CTR	7176	7	72	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
NGA	SENIOR HEALTH & PEER COUNSELING CENTER	7372	173	260	0	13	92	3	70	0	10	83	3	41	0	6	50	13	183	0	29	225	
NGA	SHIELDS FOR FAMILIES	7413	333	817	0	57	1,207	292	720	0	40	1,052	136	166	0	109	411	459	638	0	421	1,518	
NGA	SOCIAL MODEL RECOVERY SYSTEMS	7264	6	634	0	0	640	4	487	0	0	491	1	475	0	0	476	11	1,596	0	0	1,607	
NGA	SOUTH BAY CHILDREN'S HEALTH CENTER	7365	119	1,387	0	276	1,782	68	1,124	0	233	1,425	69	924	0	222	1,215	256	3,435	0	731	4,422	
NGA	STAR VIEW ADOLESCENT CENTER, INC.	7465	0	27	0	0	27	0	7	0	0	7	0	0	0	0	0	34	0	0	0	34	
NGA	STEP-UP ON SECOND STREET	7131	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	1	0	0	0	1	
NGA	SPECIAL SERVICE FOR GROUPS	7293	47	57	5	51	160	33	43	1	44	121	35	60	5	43	143	115	160	11	138	424	
NGA	ST. JOHNS HOSPITAL CHILD STUDY CENTER	7120	65	203	0	4	272	41	153	0	5	199	46	195	0	4	245	152	551	0	13	716	
NGA	ST. JOSEPH CENTER	7114	32	227	6	0	265	33	172	10	0	215	32	180	13	0	225	97	579	29	0	705	
NGA	STARVIEW	7257	1	0	0	1	949	34	643	0	0	0	6	0	0	6	1	6	0	0	0	7	
NGA	STARVIEW	7335	74	871	0	4	949	92	2,627	0	0	2,138	81	1,790	0	0	1,871	141	2,169	0	9	2,319	
NGA	STARVIEW	7367	145	2,432	0	0	2,646	0	0	0	0	2,138	81	1,790	0	0	1,871	318	6,318	0	0	6,636	
NGA	STARVIEW	7099	201	770	29	38	1,038	124	635	25	15	799	85	343	13	10	451	410	1,748	67	63	2,288	

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2002-03 SECOND QUARTER (OCTOBER 2002 THROUGH DECEMBER 2002)

Operations	Legal Entity	Provider No.	October 2002						November 2002						December 2002						FY 2002-03 Second Quarter Sub-Total	
			Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	
NGA	STIRLING ACADEMY, INC.	7185	60	180	0	114	354	83	171	0	68	322	48	120	0	71	239	191	471	0	253	915
NGA		7481	53	686	0	8	747	26	445	0	4	475	29	594	0	12	635	108	1,725	0	24	1,857
NGA	THE CHURCH HOME FOR CHILDREN	7231	69	743	0	0	812	49	529	0	0	578	24	456	0	0	480	142	1,728	0	0	1,870
NGA		7332	5	75	0	0	80	4	129	0	0	133	3	159	0	0	162	12	363	0	0	375
NGA	VERDUGO MENTAL HEALTH CENTER	1971	431	892	31	151	1,505	331	688	22	115	1,156	300	637	22	88	1,047	1,062	2,217	75	354	3,708
NGA		7193	237	1,346	0	38	1,621	151	988	0	15	1,154	99	720	0	8	827	487	3,054	0	61	3,602
NGA	WATTS LABOR	7434	10	174	0	19	203	0	0	0	5	5	0	0	0	0	10	174	0	24	208	99
NGA	WORK ORIENTATION AND REHAB (WORC)	7435	11	11	0	69	91	0	0	0	8	8	0	0	0	0	11	11	0	77	77	99
NGA	YOUTH INTERVENTION PROGRAM	7031	26	34	0	24	84	0	4	0	0	4	13	17	0	11	41	39	55	0	35	129
DMH-CONTRACTED SITES		Total:	21,521	96,164	1,065	11,195	129,945	15,870	73,978	791	8,556	99,195	14,588	65,003	736	7,834	88,161	51,979	235,145	2,592	27,585	317,301
DMH-OPERATED & CONTRACTED SITES		Grand Total:	39,666	129,442	2,614	20,813	192,535	30,126	99,766	2,054	16,106	148,072	28,779	90,546	2,010	15,476	136,811	98,571	319,774	6,678	52,395	477,418

Source of the Basic Data: LAC-DMH Planning Files, FY 2003
 Prepared in the LAC-DMH Planning Division: RMF/01-15-03

**Los Angeles County - Department of Health Services
List of DHS-Operated and DHS PPP/GR Site Providers
Fiscal Year 2002-03 Second Quarter (October 2002 - December 2002)**

ATTACHMENT II

AGENCY	ADDRESS		TYPE *
AltaMed Health Services Corp	9436 E. Slauson	Pico Rivera	90660 SP, GR
AltaMed Health Services Corp	10454 E. Valley Blvd.	El Monte	91731 SP
AltaMed Health Services Corp	5427 Whittier Blvd.	Los Angeles	90022 SP, GR
AltaMed Health Services Corp	5425 Pomona Blvd	Los Angeles	90022 GR
AltaMed Health Services Corp	1701 Zonal Ave	Los Angeles	90033 GR
Antelope Valley Health Center	335-B East Avenue K6	Lancaster	93535 HC, PHC
Arroyo Vista Family Health Foundation	6000 N. Figueroa St.	Los Angeles	90042 SP
Arroyo Vista Family Health Foundation	2221 N. Broadway	Los Angeles	90031 SP
Asian Pacific Health Care Venture	1530 Hillhurst Ave., Suite 200	Los Angeles	90027 SP
Avalon Municipal Hospital & Clinic	100 Falls Canyon Road	Avalon, Santa Catalina Island	90704 TP
Bay Area Addiction Research and Treatment (BAART)	4920 S. Avalon	Los Angeles	90011 TP
Bay Area Addiction Research and Treatment (BAART)	1926 W. Beverly	Los Angeles	90057 GR
Bay Area Addiction Research and Treatment (BAART)	15229 East Amar Rd.	La Puente	91744 TP
Bay Area Addiction Research and Treatment (BAART)	6411 Hollywood Blvd., 2nd Floor	Los Angeles	90028 GR
Bellflower Health Center	10005 East Flower Street	Bellflower	90706 HC
Bienvenidos Children's Center, Inc.	5257 East Beverly Blvd.	Los Angeles	90022 TP
Broadway Family Medical Center	519 East Broadway Blvd.	Glendale	91205 GR
California Family Medical Group/ Catholic Healthcare West Southern California	231 W. Vernon Ave. Suite 201	Los Angeles	90037 SP
California Family Medical Group/ Catholic Healthcare West Southern California	1414 South Grand Avenue, #100	Los Angeles	90015 SP
California Family Medical Group/ Catholic Healthcare West Southern California	3751 S. Harvard Blvd.	Los Angeles	90018 SP
Central City Community Health Center	5790 Central Ave.	Los Angeles	90011 TP
Central Health Center	241 North Figueroa Street	Los Angeles	90012 PHC
Central Neighborhood Medical Group, Inc.	2707 S. Central Avenue	Los Angeles	90011 TP
Children's Dental Health Foudation @ Bellflower Health Center	10005 East Flower Street	Bellflower	90706 C, Dental
Chinatown Service Center	767 N. Hill Street, Suite 200	Los Angeles	90012 SP
Clinica Msr. Oscar A. Romero	123 S. Alvarado St.	Los Angeles	90057 SP, Dental
Community Health Alliance of Pasadena	1855 N. Fair Oaks Ave., Suite 200	Pasadena	91103 SP, Dental
Compton Central Health Inc.	201 N. Central Avenue	Compton	90220 TP
Curtis R. Tucker Health Center	123 West Manchester Boulevard	Inglewood	90301 PHC
Dollarhide Health Center	1108 N. Oleander Street	Compton	90222 HC
Donald Breneman, M.D. Medical Clinic	2010 Wilshire Blvd., #804	Los Angeles	90057 GR
Durfee Family Care Medical Group	2006 Durfee Avenue	El Monte	91733 TP
East Los Angeles Health Task Force	2120 E. 6th Street	Los Angeles	90023 GR
East Valley Community Health Center	420 S. Glendora Ave.	West Covina	91790 SP
East Valley Community Health Center	680 Fairplex Dr.	Pomona	91768 SP
Edward R. Roybal Comprehensive Health Center	245 South Fetterly Avenue	Los Angeles	90022 CHC
Eisner Pediatric & Family Medical Center	1530 South Olive Street	Los Angeles	90015 SP
El Dorado Community Service Center	4450 West Century Blvd.	Inglewood	90304 TP
El Dorado Community Service Center	4023 Marine Avenue	Lawndale	90260 TP
El Dorado Community Service Center	8207 Whittier Blvd.	Pico Rivera	90660 TP
El Monte Comprehensive Health Center	10953 Ramona Boulevard	El Monte	91731 CHC
El Proyecto del Barrio	8902 Woodman Ave	Arleta	91331 SP
El Proyecto del Barrio	20800 Sherman Way	Canoga Park	91306 SP
Family Health Care Centers of Greater Los Angeles	6501 S. Garfield Ave.	Bell Gardens	90201 TP
Family Health Care Centers of Greater Los Angeles	22310 Wardham Street	Hawaiian Gardens	90716 T
Franciscan Clinics dba QueensCare Family Clinics	4618 Fountain Avenue	Los Angeles	90029 SP
Franciscan Clinics dba QueensCare Family Clinics	150 North Reno	Los Angeles	90026 SP
Franciscan Clinics dba QueensCare Family Clinics	3242 West 8th Street	Los Angeles	90005 SP
Franciscan Clinics dba QueensCare Family Clinics	4448 York Boulevard	Los Angeles	90041 SP
Franciscan Clinics dba QueensCare Family Clinics	133 North Sunol Street	Los Angeles	90063 SP
Glendale Health Center	501 North Glendale Avenue	Glendale	91206 PHC
Good Samaritan Health Foundation, Inc.	4082 Whittier Blvd., Ste. 101	Los Angeles	90023 TP
H. Claude Hudson Comprehensive Health Center	2829 South Grand Avenue	Los Angeles	90007 CHC
Harbor Free Clinic	599 West 9th	San Pedro	90731 TP
Harbor Free Clinic @ Harbor Health Center	731 S. Beacon	San Pedro	90731 C
Harbor/UCLA Medical Center	1000 W Carson Street	Torrance	90502 H
High Desert Hospital	44900 N. 60th Street West	Lancaster	93536 H
Hubert H. Humphrey Comprehensive Health Center	5850 South Main Street	Los Angeles	90003 CHC
JWCH Institute, Inc.	721 East 5th Street	Los Angeles	90013 SP
JWCH Institute, Inc. @ Weingart Medical Clinic	515 East 6th Street	Los Angeles	90021 C
King/Drew Medical Center	12021 Wilmington Ave	Los Angeles	90059 H
Komfort Care Health Plan	8500 South Figueroa	Los Angeles	90003 TP
Korean Health, Education, Information & Research (KHEIR)	266 S. Harvard Blvd., 3rd Floor	Los Angeles	90004 TP
Koryo Health Foundation Community Clinic (KHFCC)	1058 S. Vermont Ave.	Los Angeles	90006 TP

**Los Angeles County - Department of Health Services
List of DHS-Operated and DHS PPP/GR Site Providers
Fiscal Year 2002-03 Second Quarter (October 2002 - December 2002)**

ATTACHMENT II

AGENCY	ADDRESS	TYPE *
LAC+USC Medical Center	1200 N. State Street	90033 H
La Puente Health Center	15930 Central Avenue	91744 HC
Lake Los Angeles Primary Care Clinic	16921 E Avenue O, Suite G	93591 HC
Little Company of Mary	21501 S. Avalon	90745 SP
Littlerock Community Clinic	8201 Pearblossom Highway	93543 HC
Long Beach Comprehensive Health Center	1333 Chestnut Avenue	90813 CHC
Los Angeles Free Clinic	8405 Beverly Blvd.	90048 SP
Los Angeles Free Clinic	6043 Hollywood Blvd.	90028 SP
Los Angeles Free Clinic @ Hollywood-Wilshire Health Center	5205 Melrose Ave.	90038 C
Mid-Valley Comprehensive Health Center	7515 Van Nuys Boulevard	91405 CHC
Mission City Community Network	15206 Parthenia Street	91343 SP
Mission City Community Network	4842 Hollywood Blvd.	90027 SP
Monrovia Health Center	330 West Maple Avenue	91016 PHC
Northeast Community Clinic	5809 N. Figueroa St.	90042 SP
Northeast Valley Health Corporation	7107 Remmet Avenue	91303 T
Northeast Valley Health Corporation	23763 Valencia Boulevard	91355 T
Northeast Valley Health Corporation	12756 Van Nuys Blvd.	91331 SP
Northeast Valley Health Corporation	1600 San Fernando Rd.	91340 SP
Olive View Medical Center	14445 Olive View Dr	91342 H
Pacoima Health Center	13300 Van Nuys Boulevard	91331 PHC
Pomona Clinic Coalition @ Pomona Health Center	750 South Park Avenue	91766 C
Pomona Clinica Medica San Miguel	825 N. Park Avenue	91767 TP
Pomona Valley Medical Center	1770 N. Orange Grove	91767 TP
Ramona Health Plan Medical Group	14051 E. Ramona Parkway	91706 TP
Rancho Los Amigos Rehabilitation Center	7601 E Imperial Highway	90242 H
Samuel Dixon Family Health Center, Inc.	27225 Camp Plenty Road #2	91351 TP
Sacred Heart Family Medical Clinics, Inc.	8540 Alondra Blvd., Suite B2	90723 TP
San Fernando Health Center	1212 Pico Street	91340 HC
Sheng H. Chang, M.D. Inc	500 N. Garfield Ave. Ste 210	91754 TP
South Antelope Valley Health Center	38350 40th Street East	93552 HC
South Atlantic Medical Group	2616 Clarendon Avenue	90255 TP
South Bay Family Healthcare Center	2114 Artesia Boulevard	90278 SP
South Bay Family Healthcare Center	742 W. Gardena Blvd.	90247 SP
South Bay Family Healthcare Center	1091 S La Brea Ave	90301 SP
South Central Family Health Center	4425 S Central Ave	90011 SP
South Health Center	1522 East 102nd Street	90002 PHC
St. John's Well Child Center	515 W. 27th St.	90007 SP
St. John's Well Child Center	2115-A N. Wilmington Ave.	90222 SP
Tarzana Treatment Centers, Inc.	44222 N. 10th St. W.	93534 SP
Tarzana Treatment Centers, Inc.	18646 Oxnard St.	91356 SP
The Children's Clinic	2801 Atlantic Ave.	90806 SP
The Children's Clinic	1057 Pine Ave	90813 SP
The Children's Dental Foundation dba The Children's Dental Health Clinic	2801 Atlantic Avenue	90806 Only
The Church of Our Saviour	4368 Santa Anita Ave.	91731 TP
T.H.E. Clinic, Inc.	3860 W. Martin Luther King Blvd.	90008 SP
T.H.E. Clinic, Inc. @ Ruth Temple Health Center	3834 S. Western Ave.	90062 C
Torrance Health Center	711 Del Amo Blvd	90502 PHC
UMMA Free Clinic	711 W. Florence Ave.	90044 TP
Valley Community Clinic	6801 Coldwater Canyon Avenue	91605 SP
Venice Family Clinic	905 Venice Blvd	90291 SP
Venice Family Clinic	604 Rose Ave.	90291 SP
Venice Family Clinic @ Brathwaite-Burke Health Center	2509 Pico Boulevard	90405 T
Venice Family Clinic	323 Lincoln Boulevard	Dental Svcs
Venice Family Clinic	4909 Marionwood Drive	90230 SP
Visiting Nurse Community Services	44733 N. Date Ave.	93534 TP
Westside Family Health Center	1711 Ocean Park Blvd.	90405 SP
Westside Neighborhood Clinic	1436 West 23rd St.	90810 TP
Whittier Health Center	7643 South Painter Avenue	90602 PHC
Wilmington Community Clinic	1009 North Avalon Blvd.	90744 TP
Wilmington Health Center	1325 Broad Avenue	90744 HC
Yu Care Medical Group	210 N. Garfield Ave, Ste. 203	91754 TP

(Updated & Rev. 05/21/03)

* C - Co-Location; CHC - Comprehensive Health Center; GR - General Relief; H - Hospital; HC - Personal Health Center; PHC - Public Health Center; SP - Strategic Partner; T - Takeover; and TP - Traditional Partner

Los Angeles County - Department of Mental Health
 Lis of DMH-Operated Site Providers (Included in the 1115 Waiver Claim)
 FY 2002-03 Second Quarter (October 2002 through December 2002)

ATTACHMENT II

PROVIDER NO.	PROVIDER'S NAME	PROVIDER'S ADDRESS	CITY	STATE	ZIP CODE
1904	ANTELOPE VALLEY MHS	349-A EAST AVENUE, K-6, SUITE A	LANCASTER	CA	93535
1909	HOLLYWOOD MENTAL HEALTH CENTER	1224 NORTH VINE STREET	LOS ANGELES	CA	90038
7241	LAC-DMH OLDER ADULT SERVICES	320 WEST TEMPLE ST, 15TH FLOOR	LOS ANGELES	CA	90012
7191	EDMUND D. EDELMAN W MHC CH & FM	11080 W. OLYMPIC BLVD., 1ST FLOOR	LOS ANGELES	CA	90064
1930	RIO HONDO COMMUNITY MHC	17707 SOUTH STUDEBAKER ROAD	CERRITOS	CA	90703
7267	LATINO MENTAL HEALTH CENTER	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
7094	MACLAREN CHILDRENS CTR MH UNIT	4024 NORTH DURFEE AVENUE	EL MONTE	CA	91732
7175	CONTINUING CARE-METRO OUTPT	11400 NORWALK BLVD., BOX 65	NORWALK	CA	90650
7216	SMART	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
6840	SAN FERNANDO MHS	15535 SAN FERNANDO MISSION BLVD	MISSION HILLS	CA	91345
7064	COASTAL ASIAN PACIFIC MHS	14112 SOUTH KINGSLEY DRIVE	GARDENA	CA	90247
1928	SAN PEDRO MENTAL HEALTH SERVICES	769 WEST THIRD STREET	SAN PEDRO	CA	90731
1938	COMPTON MENTAL HEALTH CENTER	322 WEST COMPTON BLVD, STE 202	COMPTON	CA	90220
1905	SANTA CLARITA VALLEY MH CENTER	25050 PEACHLAND AVENUE, STE. 203	NEWHALL	CA	91321
7096	COMMUNITY LIVING PGM-OUTPT	4732 ELMWOOD #3	LOS ANGELES	CA	90004
1914	NORTHEAST MENTAL HEALTH CENTER	5321 VIA MARISOL	LOS ANGELES	CA	90042
7057	DOWNTOWN MENTAL HEALTH CENTER	529 SOUTH MAPLE STREET	LOS ANGELES	CA	90013
6857	ROYBAL FAMILY MHS	245 SOUTH FETTERLY AVENUE	LOS ANGELES	CA	90022
6841	WEST VALLEY MENTAL HEALTH CENTER	7621 CANOGA AVENUE	CANOGA PARK	CA	91304
6859	DMH AT HARBOR UCLA MEDICAL CENTER	1000 WEST CARSON ST., BLDG. D-5	TORRANCE	CA	90509
6849	LA CENTRAL CONTINUING CARE SRVCS	2020 ZONAL AVENUE, IRD RM 115	LOS ANGELES	CA	90033
6864	AUGUSTUS F. HAWKINS COMP MHC	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
7213	INTENSIVE CASE MANAGEMENT PROGRAM	1925 NORTH DALY STREET	LOS ANGELES	CA	90031
7171	COUNTYWIDE CHILDRENS CASE MNMG	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
7217	M.E.T. (MENTAL EVALUTATION TEAM)	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
1906	EDMUND D. EDELMAN WESTSIDE MHC	11080 WEST OLYMPIC BLVD.	LOS ANGELES	CA	90064
1935	SOUTH BAY MHS	2311 WEST EL SEGUNDO BLVD	HAWTHORNE	CA	90250
7207	LONG BEACH ASIAN PAC MH PROG	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
1927	LONG BEACH MHS ADULT CLINIC	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
1908	WEST CENTRAL FAMILY MHS	3751 STOCKER STREET	LOS ANGELES	CA	90008
1917	ARCADIA MHS	330 EAST LIVE OAK AVENUE	ARCADIA	CA	91006
1926	LONG BEACH CHILD & ADOL CLINIC	425 EAST COMPTON BLVD.	COMPTON	CA	90220
1939	SAN ANTONIO MHC SOMOS FAMILIA	6450 GARFIELD AVENUE	BELL GARDENS	CA	90201
7183	HIV MENTAL HEALTH TEAM	1224 NORTH VINE STREET	LOS ANGELES	CA	90038
7206	PATIENT EMERGENCY COORD SRV	550 S. VERMONT AVENUE	LOS ANGELES	CA	90020
7340	VALLEY COORDINATED CHILDREN'S SVCS.	19231 VICTORY BOULEVARD #110	RESEDA	CA	91335

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Los Angeles County - Department of Mental Health
 List of DMH-Contracted Site Providers (Included in the 1115 Waiver Claim)
 FY 2002-03 Second Quarter (October 2002 through December 2002)

ATTACHMENT II

PROVIDER'S NAME	PROVIDER'S ADDRESS	CITY	STATE	ZIP CODE
South Central Health & Rehab Program (SCHARP)	2610 Industry Way, Suite A	Lynwood	CA	90262
Exodus Recovery, Incorporated	923 South Catalina Avenue	Redondo Beach	CA	90277
Star View Adolescent Center	4025 West 226th Street	Torrance	CA	90505
Aspen Health Services Corporation	21520 SouthPioneer Blvd., Suite 110	Hawaiian Garden	CA	90716
SHIELDS for Families Project, Incorporated	1721 East 120th Street, Trailer 6	Los Angeles	CA	90059
Children's Institute International	711 South New Hampshire Avenue	Los Angeles	CA	90005
Children's Bureau of Southern California	3910 Oakwood Avenue	Los Angeles	CA	90004
Youth Intervention Program	4625 Crenshaw Blvd.	Los Angeles	CA	90043
Enrichment Through Employment	1840 West 220th Street, Suite 310	Torrance	CA	90501
Foothill Family Service	118 S. Oak Knoll Avenue	Pasadena	CA	91101
Barbour and Floyd Associates	2610 Industry Way, Suite A	Lynwood	CA	90262
Los Angeles Unified School District	6651 Balboa Blvd.	Van Nuys	CA	91406
Hamburger Home (Aviva)	1701 Camino Palmero	Los Angeles	CA	90046
Intercommunity Child Guidance Center	8106 South Broadway	Whittier	CA	90606
Homes for Life Foundation	8929 South Sepulveda Blvd., Suite 506	Los Angeles	CA	90045
AIDS Project Los Angeles, Incorporated	1313 North Vine Street	Los Angeles	CA	90028
Asian Rehabilitation Services, Incorporated	1701 East Washington Blvd.	Los Angeles	CA	90021-3124
Assoc League Of Mex-Amer dba ALMA Family Svcs	9140 Whittier Blvd.	Pico Rivera	CA	90660
Alcott Center for Mental Health Services	1433 South Robertson Blvd.	Los Angeles	CA	90035
Community Family Guidance Ctr (Fam Youth & Stars)	10929 South Street #208B	Cerritos	CA	90701
Dubnoff Center for Child Development	10526 Dubnoff Way	No. Hollywood	CA	91606
El Centro De Amistad, Incorporated	566 South Brand Blvd.	San Fernando	CA	91340
ENKI Hlth and Research, Sys, Inc. (Children & Youth)	21601 Devonshire Street, Suite 112	Chatsworth	CA	91311
Filipino-American Services Group, Incorporated	135 North Park View Street	Los Angeles	CA	90026
1736 Family Crisis Center	3375 South Hoover Street, Suite K	Los Angeles	CA	90007
Hathaway Children and Family Services	P.O. Box 923670	Sylmar	CA	91392-3670
Clontarf Manor	18432 Gridley Road	Artesia	CA	90701
Hillsides Home for Children (Church Home)	940 Avenue 64	Pasadena	CA	91105
Korean Youth & Community Center, Incorporated	680 South Wilton Place	Los Angeles	CA	90005
Los Angeles Center For Therapy and Education	13130 Burbank Blvd.	Van Nuys	CA	91401
Los Angeles Child Guidance Clinic	3787 South Vermont Avenue	Los Angeles	CA	90007
Los Angeles Gay and Lesbian Comm Services Center	P.O. Box 2988	Los Angeles	CA	90078-2988
LAMP, Incorporated	627 San Julian Street	Los Angeles	CA	90014
Mental Health Association in LA County	1336 Wilshire Blvd, 2nd Floor	Los Angeles	CA	90017
National Foundation for the Treatment (Penny Lane)	15317 Raven Street	North Hills	CA	91343
Ocean Park Community Center	1453 16th Street	Santa Monica	CA	90404
Pacific Clinics	909 South Fair Oaks	Pasadena	CA	91105
Pasadena Children's Training Society (Sycamores)	210 South Delacey Street, Suite 110	Pasadena	CA	91105-2006
Greater Long Beach Child Guidance Center, Incorporated	P.O. Box 1428	Long Beach	CA	90801-1428
Child and Family Guidance Center (SFV)	9650 Zelzah Avenue	Northridge	CA	91325
San Fernando Valley Community MHC	14545 Sherman Circle	Van Nuys	CA	91405
Health View Inc. (San Pedro)	921 South Beacon Street	San Pedro	CA	90731
Child and Family Center (Santa Clarita Valley Child)	21704 Golden Triangle Rd Suite 120	Santa Clarita	CA	91350
Center for Healthy Aging (Sen Hlth & Peer Counseling)	1527 Fourth Street	Santa Monica	CA	90404-1398
St. Joseph Center	204 Hampton Drive	Venice	CA	90291
Social Model Recovery Systems, Incorporated	250 East Rowland Street	Covina	CA	91723
South Bay Children's Health Center	410 South Camino Real	Redondo Beach	CA	90277
Special Service For Groups	605 West Olympic Blvd., Suite 600	Los Angeles	CA	90015
Saint John's Hospital and Health Center	1339 20th Street	Santa Monica	CA	90404
Traveler's Aid Society of Los Angeles	1720 North Gower Street	Los Angeles	CA	90028
United Cambodian Community, Incorporated	2338 East Anaheim Street, Suite 200	Long Beach	CA	90804
Verdugo Mental Health Center	1540 East Colorado Street	Glendale	CA	91205
Watts Labor	10950 South Central Avenue	Los Angeles	CA	90059
Westside Center For Independent Living, Incorporated	12901 Venice Blvd.	Los Angeles	CA	90066
Work Orientation and Rehabilitation Center	1977 North Garey Avenue #6	Pomona	CA	91767
Step-Up On Second Street, Incorporated	1328 2nd Street	Santa Monica	CA	90401-1122
Institute for the Redesign of Learning (Almansor)	1955 Fremont Avenue	South Pasadena	CA	91030
Stirling Academy, Incorporated	P.O. Box 31824, Village Center Road, Suite E	Westlake Village	CA	91361-4315
Vista Del Mar Child and Family Services (Jewish)	3200 Motor Avenue	Los Angeles	CA	90034
Prototypes	155 N. Madison Avenue	Pasadena	CA	91101

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ATTACHMENT III

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Summary of Patient Complaints
Fiscal Year 2002-03 First and Second Quarters

	FIRST QUARTER			SECOND QUARTER			YEAR-TO-DATE TOTAL		
	Received	% Total	Resolved	Received	% Total	Resolved	Received	% Total	Resolved
Staff Behavior	179	0.0298%	148	179	0.0298%	143	358	0.0298%	291
Services	95	0.0158%	83	113	0.0188%	82	208	0.0173%	165
Access	188	0.0313%	167	129	0.0215%	102	317	0.0264%	269
Communication	36	0.0060%	36	35	0.0058%	33	71	0.0059%	69
Waiting Times	77	0.0128%	72	77	0.0128%	72	154	0.0128%	144
Prescriptions	20	0.0033%	19	18	0.0030%	18	38	0.0032%	37
Financial	360	0.0600%	336	225	0.0375%	184	585	0.0488%	520
Medical Records	26	0.0043%	25	28	0.0047%	25	54	0.0045%	50
Physical Environment	5	0.0008%	4	11	0.0018%	9	16	0.0013%	13
Other	84	0.0140%	78	71	0.0118%	64	155	0.0129%	142
Total	1,070	0.1783%	968	886	0.1477%	732	1,956	0.1630%	1,700
Minimum Average of Patient Visits Per Quarter:				600,000			600,000		
							1,200,000		

Source: Cluster CEOs

Description: This table reflects patient complaints reported at DHS facilities during Fiscal Year 2002-03 First and Second Quarters (July 2002 through December 2002).

This table reflects only patient complaints data reported to the Medicaid Demonstration Project Office by February 24, 2003.

This table reflects percentage totals based on a minimum average of 600,000 actual patient visits (inpatient, outpatient, and emergency room visits) per quarter.

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Summary of *Referrals Received by the DHS Referral Centers
Fiscal Year 2002-03 First and Second Quarters

Fiscal Year 2002-03 First Quarter					
	HARBOR-UCLA MEDICAL CENTER (ADULT) REFERRAL CENTER	HARBOR-UCLA MEDICAL CENTER (PEDS) REFERRAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER) TOTAL
Appropriate/Approved	3,663	735	2,272	7,288	7,654 6,874 28,486
Inappropriate/Denied	525	18	38	173	432 295 1,481
Incomplete/Deferred	441	10	21	93	8,760 29 9,354
Total Referrals Received	4,629	763	2,331	7,554	16,846 7,198 39,321

Fiscal Year 2002-03 Second Quarter					
	HARBOR-UCLA MEDICAL CENTER (ADULT) REFERRAL CENTER	HARBOR-UCLA MEDICAL CENTER (PEDS) REFERRAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER) TOTAL
Appropriate/Approved	2,920	657	2,046	7,258	6,665 5,280 24,826
Inappropriate/Denied	281	31	40	37	415 203 1,007
Incomplete/Deferred	461	14	11	172	7,743 11 8,412
Total Referrals Received	3,662	702	2,097	7,467	14,823 5,494 34,245

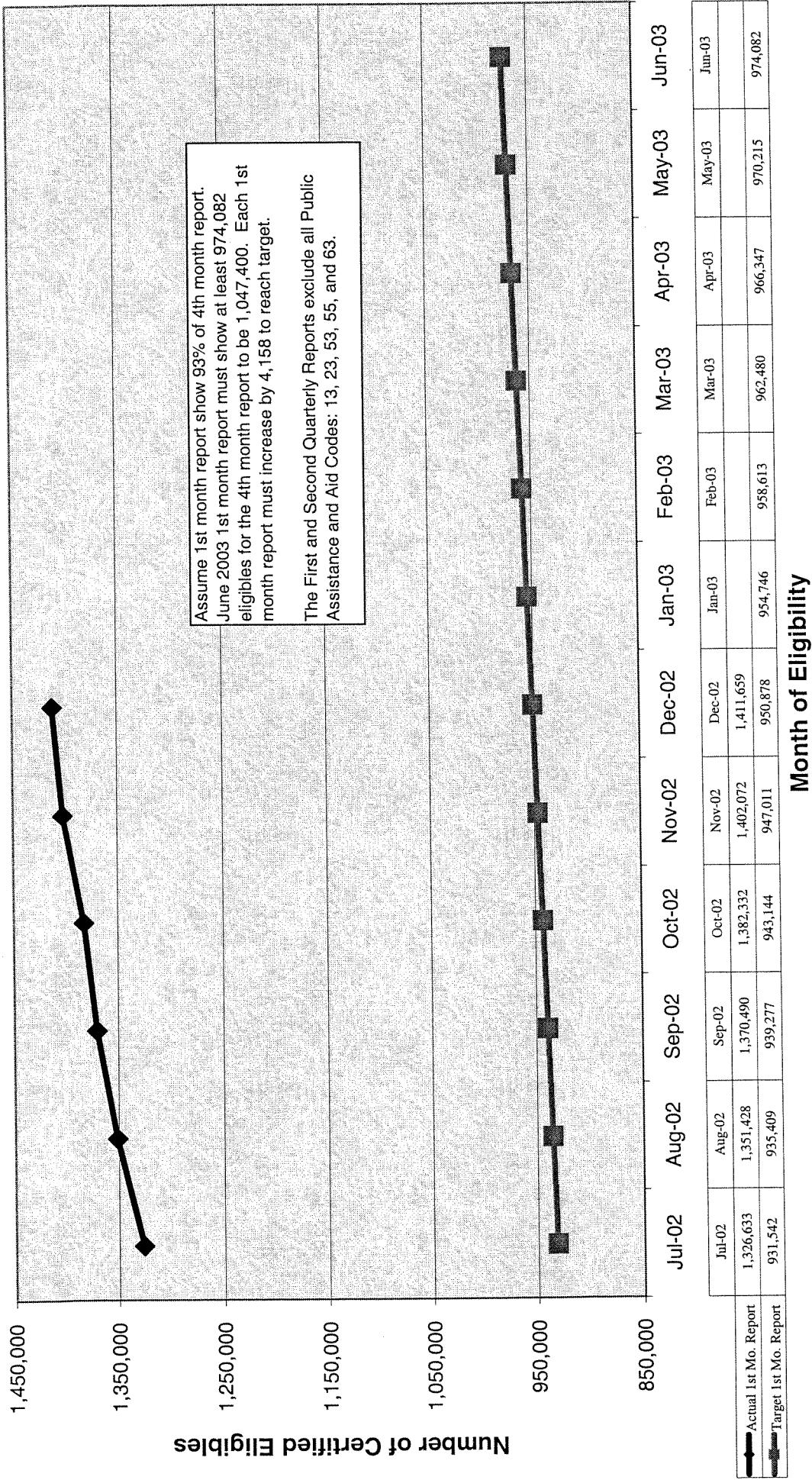
Fiscal Year 2002-03 Year-To-Date					
	HARBOR-UCLA MEDICAL CENTER (ADULT) REFERRAL CENTER	HARBOR-UCLA MEDICAL CENTER (PEDS) REFERRAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER) TOTAL
Appropriate/Approved	6,583	1,392	4,318	14,546	14,319 12,154 53,312
Inappropriate/Denied	806	49	78	210	847 498 2,488
Incomplete/Deferred	902	24	32	265	16,503 40 17,766
Total Referrals Received	8,291	1,465	4,428	15,021	31,669 12,692 73,566

Source: Monthly Referral Center Reports forwarded to the Medicaid Demonstration Project Office.
 Description: This table reflects the volume of referrals received by the DHS Referral Centers during FY 2002-03 First and Second Quarters (July 2002 through December 2002).

* Reflects only referrals reported to the Medicaid Demonstration Project Office by February 25, 2003.

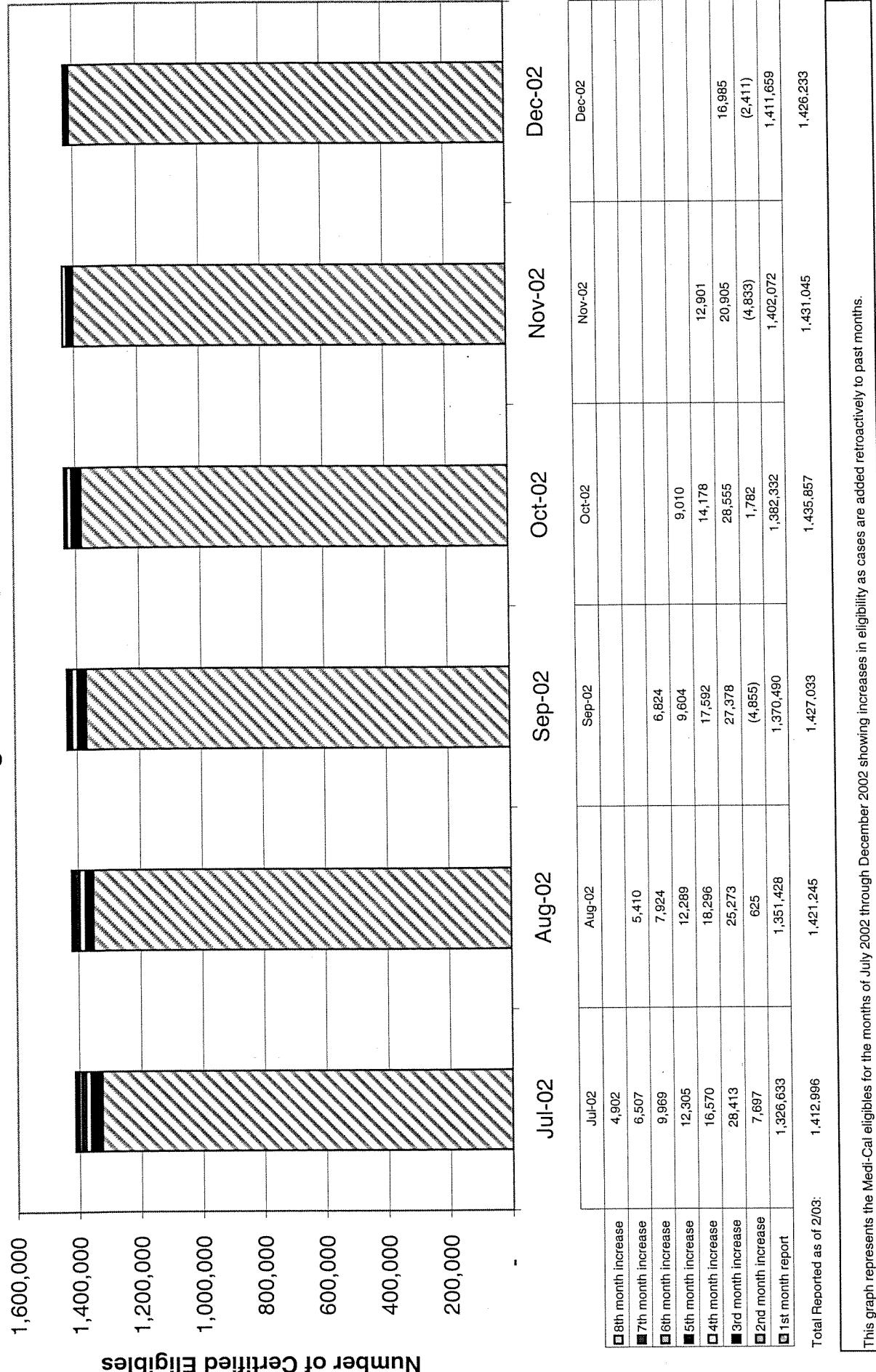
** During FY 2002-03 Second Quarter, LAC-USC Healthcare Network Referral Center reported 52% of their referrals under the Incomplete/Deferred category. Actions continue to decrease the number of reported incomplete/deferred referrals, including retraining of providers on specialty clinic referral criteria and entry methodology.

Trends in First Month Reporting of Medi-Cal Eligibles July 2002 through June 2003



This graph shows the targeted number of Los Angeles County certified eligibles that must be reflected in the first month Medi-Cal Eligibility Data System (MEDS) report in order for the County to reach 1,047,400 eligibles by June 2003. The targets are compared to the actual first month MEDS report to show that eligibility is increasing sufficiently to meet the June 2003 goal.

Increase in Medi-Cal Eligibles for July 2002 through December 2002



This graph represents the Medi-Cal eligibles for the months of July 2002 through December 2002 showing increases in eligibility as cases are added retroactively to past months.